



# NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD (2015)

## Accomplishment Report (As of December 31, 2015)

| PERFORMANCE MEASURES   | FORMULA  | WEIGHT<br>2015  | RATING SCALE | BASELINE   |                        | CY 2015                |                      |                 | REMARKS       |  |
|--|--|---|--------------|--|------------------------|------------------------|----------------------|-----------------|---------------|--|
|  |  |   |              | 2013   | 2014                   | TARGET                 | ACCOMP.              | RATING          |               |  |
| <b>SO 1   Ensure Food Security</b>                                       |  |   |              |  |                        |                        |                      |                 |               |  |
| SM 1   | 15-day National Average Buffer Stocks Maintained   | Sum of the Days to Last (DTL) per month / 12  | 10%          | 13-15 = 10%<br>11-12.99 = 9%<br>9-10.99 = 8%<br>7-8.99 = 7%<br><7 = 0%                     | 16 days                | 15 days                | Ave. =15 days        | 22.17 Days      | 10.00%        |  |
| SM 2   | 30-day Buffer Stock Available by July 1  | NFA National Rice Inventory/National Daily Consumption Requirement as of July 1 = Days to Last (DTL)  | 5%           | 27-30 = 5%<br>24-26.99 = 4%<br>21-23.99 = 3%<br>18-20.99 = 2%<br>15-17.99 = 1%<br><15 = 0% | 23 days                | 14 days                | 30 days              | 26.89 Days      | 4.00%         |  |
| <b>Sub-total of weights</b>  |  |   | <b>15%</b>   |  |                        |                        |                      |                 | <b>14.00%</b> |  |
| <b>SO 2   Availability, Accessibility, Affordability and Food Safety</b> |  |   |              |  |                        |                        |                      |                 |               |  |
| SM 3   | Percent Procurement from 37 Surplus Provinces  | Procurement from 37 provinces/Total procurement   | 5%           | 50%-100% = 5%<br>40 - 49% = 3%<br>30-39% = 1%<br><30 % = 0%                                | 59.35%                 | 12.48%                 | 50%                  | 84.69%          | 5.00%         |  |
| SM 4   | Average Farmgate Price in 37 Surplus Provinces   | Farmgate price (P/kg) equal to or more than 90% of the GSP  | 5%           | (Actual/Target) x Weight (but not to exceed the weight)                                    | P17.08/kg              | P20.13/kg              | minimum of P15.30/kg | P17.96/kg       | 5.00%         |  |
| SM 5   | Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and Baguio) with Price Increase of 4% | Ave. % Weekly Price (July-Sept.) = $\sum$ Weekly % Price Increase (1) /total # of increases<br>(1) Weekly % Price Increase = current week's price-previous week's price (base price)/base price | 5%           | 0 - 4% = 5%<br>4.01 - 5% = 4%<br>5.01-6% = 3%<br>6.01-7% = 2%<br>7.01-8% = 1%<br>>8% = 0   |                        |                        | 4%                   | 4%              | 5.00%         |  |
| SM 6   | Average Response Time for Release of Stocks during Calamities  | ( 1 - (Actual-Target) / Target ) x Weight   | 5%           | (Actual/Target) x Weight (but not to exceed the weight)                                    | 25 hours response time | 23 hours response time | within 23 hours      | within 23 hours | 5.00%         |  |
| <b>Sub-total of weights</b>  |  |   | <b>20%</b>   |  |                        |                        |                      |                 | <b>20.00%</b> |  |

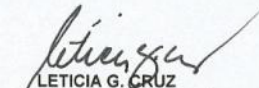
| PERFORMANCE MEASURES                                     | FORMULA  | WEIGHT<br>2015  | RATING SCALE | BASELINE   |                                   | CY 2015                           |                           |  | REMARKS       |  |
|--|--|---|--------------|--|-----------------------------------|-----------------------------------|---------------------------|--|---------------|--|
|  |  |   |              | 2013   | 2014                              | TARGET                            | ACCOMP.                   | RATING   |               |  |
| <b>SO 3 Improve Quality Services</b>                     |  |   |              |  |                                   |                                   |                           |  |               |  |
| SM 7   | Stocks Maintained in Good & Consumable Condition   | % total stocks in good & consumable condition/total stocks stored | 10%          | 99-100 = 10%<br>98% = 7%<br>97% = 5%<br>96% = 3%<br><96% = 0 | 99.69%                            | 99.43%                            | 100%                      | 99.90%   | 10.00%        |  |
| SM 8   | Number of Licensees  | Actual Accomplishment   | 3%           | (Actual/Target) x Weight<br>(but not to exceed the weight)   |                                   |                                   | 80,000                    | 79,730   | 2.99%         |  |
| SM 9   | Number of Alternative Distribution Centers in 10 Priority Provinces  | Actual Accomplishment   | 3%           | (Actual/Target) x Weight<br>(but not to exceed the weight)   |                                   |                                   | 250                       | 300  | 3.00%         |  |
| SM 10  | Percentage of Complaints Acted upon within the Given Turn-Around-Time (72 hours)                                   | Complaints acted upon within TAT/total complaints                 | 5%           | (Actual/Target) x Weight<br>(but not to exceed the weight)   | 100 % (ave. resp time = 3.46 hrs) | 100 % (ave. resp time = 3.21 hrs) | 100%<br>(within 72 hours) | 100%<br>(within 4.83 Hours)  | 5.00%         |  |
| <b>Sub-total of weights</b>                              |  |   | <b>21%</b>   |  |                                   |                                   |                           |  | <b>20.99%</b> |  |
| <b>SO 4 Attain Client Satisfaction</b>                   |  |   |              |  |                                   |                                   |                           |  |               |  |
| SM 11  | Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers & Licensees | Clients' rating of at least satisfactory                          | 3%           | Satisfactory = 3%<br>Below Satisfactory = 0%                 |                                   |                                   | Satisfactory Rating       | A rating of 4.3 over-all performance to Client Satisfaction Survey done by STRAND-Asia | 3.00%         |  |
| <b>Sub-total of weights</b>                              |  |   | <b>3%</b>    |  |                                   |                                   |                           |  | <b>3.00%</b>  |  |
| <b>SO 5 Rationalized and Efficient Local Procurement</b> |  |   |              |  |                                   |                                   |                           |  |               |  |
| SM 12  | Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request                           | Ave. no. of days/target   | 3%           | (Actual/Target) x Weight<br>(but not to exceed the weight)   | 3.16 days                         | 2 days                            | 100%<br>(5 days)          | 100%<br>(2.11 Days)  | 3.00%         |  |
| <b>Sub-total of weights</b>                              |  |   | <b>3%</b>    |  |                                   |                                   |                           |  | <b>3.00%</b>  |  |

| PERFORMANCE MEASURES                        | FORMULA   | WEIGHT<br>2015   | RATING SCALE | BASELINE   |                               | CY 2015                    |   |   | REMARKS |  |
|---|---|--|--------------|--|-------------------------------|----------------------------|---|---|---------|--|
|   |   |  |              | 2013   | 2014                          | TARGET                     | ACCOMP.   | RATING  |         |  |
| <b>SO 6 Efficient Rice Importation</b>      |   |  |              |  |                               |                            |   |   |         |  |
| SM 13                                       | Cost of Imports Relative to Reference Price   | Equivalent to or lower than the approved reference price                     | 3%           | (Reference Price/Awarded Price) x Weight (but not to exceed the weight)                | (1) \$514.62;<br>(2) \$469.25 | (1)\$442.62;<br>(2) 479.10 | equivalent to or lower than the approved reference price                                  | (1) \$425.85 ; \$421.00<br>(2) \$442.94 ; \$441.00<br>(3) \$410.12 ; \$410.12<br>(4) \$408.15 ; \$416.85<br>(5) \$426.83 ; \$426.60                                   | 2.99%   |  |
| SM 14                                       | Timely Delivery of Contracted Quantity within the Contract Period                                   | % Accomplishment of Total import deliveries to Contracted Quantity           | 3%           | 90%-100% = 3%  | 110.00%                       | 99.99%                     | 100%  | 100%  | 3.00%   |  |
|   |   |  |              | 80%-89% = 2%   |                               |                            |   |   |         |  |
|   |   |  |              | 70%-79% = 1%   |                               |                            |   |   |         |  |
|   |   |  |              | <70% = 0%  |                               |                            |   |   |         |  |
| <b>Sub-total of weights</b>                 |   | <b>6%</b>  |              |  |                               |                            |   | <b>5.99%</b>  |         |  |
| <b>SO 7 Implement Organizational Reform</b> |   |  |              |  |                               |                            |   |   |         |  |
| SM 15                                       | Approved Reorganization Plan including Functional Delineation                                       | Reorganization Plan approved by GCG in 2015                                  | 5%           | (Actual/Target) x Weight (but not to exceed the weight)                                |                               |                            | Agreed Table of Organization (TO) including the functional description by 30 October 2015 | Submission of NFA's Current State and Assessment (CSA) and Proposed Organizational Chart/s for 2016-2020 emailed on Oct. 30, 2015; hard copy received on Nov. 2, 2015 | 5.00%   |  |
| <b>Sub-total of weights</b>                 |   | <b>5%</b>  |              |  |                               |                            |   | <b>5.00%</b>  |         |  |
| <b>SO 8 Minimize Operating Losses</b>       |   |  |              |  |                               |                            |   |   |         |  |
| SM 16                                       | Contribution Margin (CM)  | Gross profit from sales with cost of sales excluding customs duties          | 5%           | P7 B = 5%<br>above breakeven but below<br>P7B = 4%<br>break-even = 3%<br>negative = 0% | P(1.7 B)                      | P7.5 B                     | P7 B  | P5.085 B  | 4.00%   |  |
| <b>Sub-total of weights</b>                 |   | <b>5%</b>  |              |  |                               |                            |   | <b>4.00%</b>  |         |  |
| <b>SO 9 Divestment of Assets</b>            |   |  |              |  |                               |                            |   |   |         |  |
| SM 17                                       | Publication of the Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council. | no. of NPAs divested/target big ticket = billions                            | 7%           | (Actual/Target) x Weight (but not to exceed the weight)                                |                               |                            | one (1) South District Office (SDO)   | G-to-G Memorandum of Understanding with DOTC (Buyer)  | 7.00%   |  |
| <b>Sub-total of weights</b>                 |   | <b>7%</b>  |              |  |                               |                            |   | <b>7.00%</b>  |         |  |
| <b>SO 10 Debt Management</b>                |   |  |              |  |                               |                            |   |   |         |  |
| SM 18                                       | Debt Level (Bank Loans)   | Debt level equal to or lower than the projected level by end of a given year | 5%           | 140B-144 B = 5%  | P155 B                        | P154.9 B                   | P155 Billion  | P135.973 Billion  | 5.00%   |  |
|   |   |  |              | 145B-149 B = 4%  |                               |                            |   |   |         |  |
|   |   |  |              | 150B-154 B = 3%  |                               |                            |   |   |         |  |
|   |   |  |              | 155B-159B = 2%   |                               |                            |   |   |         |  |
|   |   |  |              | 160 B-164B = 1%  |                               |                            |   |   |         |  |
| >165 B = 0                                  |   |  |              |  |                               |                            |   |   |         |  |
| <b>Sub-total of weights</b>                 |   | <b>5%</b>  |              |  |                               |                            |   | <b>5.00%</b>  |         |  |

| PERFORMANCE MEASURES                                   | FORMULA                               | WEIGHT<br>2015        | RATING SCALE | BASELINE  |      | CY 2015 |  |  | REMARKS       |  |
|--|---------------------------------------|-----------------------|--------------|---|------|---------|--|--|---------------|--|
|  |                                       |                       |              | 2013  | 2014 | TARGET  | ACCOMP.  | RATING   |               |  |
| <b>SO 11 Establish Quality Management System (QMS)</b> |                                       |                       |              |   |      |         |  |  |               |  |
| SM 19  | ISO Certification                     | Actual Accomplishment | 5%           | 5% = ISO Certification by February 2016<br>3% = GAP Assessment by December 2015 |      |         | Certification on the Registration & Licensing (NCR-CDO) and Technical Research & Services (C.O.) | NFA-CDO: ISO Certificate will be released within the Feb. 2016<br>TRSD: Progress Report on QMS submitted as Gap Assessment | 3.00%         |  |
| <i>Sub-total of weights</i>                            |                                       |                       | 5%           |   |      |         |  |  | 3.00%         |  |
| <b>SO 12 Establish Competency Framework</b>            |                                       |                       |              |   |      |         |  |  |               |  |
| SM 20  | Council Approved Competency Framework | Actual Accomplishment | 5%           | (Actual/Target) x Weight  |      |         | Hire a consultant  | Procurement of Consultancy Services (People Dynamic, Inc.) in the Establishment of a Competency Framework for NFA          | 5.00%         |  |
| <i>Sub-total of weights</i>                            |                                       |                       | 5%           |   |      |         |  |  | 5.00%         |  |
| <b>Total Weight</b>                                    |                                       |                       | <b>100%</b>  |   |      |         |  |  | <b>95.98%</b> |  |

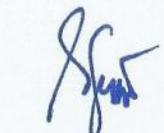
Certified Correct:

  
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 LETICIA G. CRUZ  
 GCG Focal Person and  
 Asst. Administrator for Finance and Admin.

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 NFA Administrator

  
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 Chairperson, NFA Council and  
 OPAFSAM Secretary