



NATIONAL FOOD AUTHORITY
Performance Scorecard
Accomplishment Report (3rd Quarter of 2018)

	Component				Target		
	Objectives/Measures	Formula	Weight	Rating Scale	2018	3rd Quarter Accomplishment	Remarks
			2018	2018			
SOCIAL IMPACT	SO 1	Ensure Food Security					
	SM 1	Buffer Stocks Maintained	Sum of the Days to Last (DTL) per month/12	15%	All or Nothing	15 Days	3.54 days
		Sub-total		15%			
STAKEHOLDER	SO 2	Availability, Accessibility, Affordability and Food Safety					
	SM 2	Average Farmgate Price in Surplus Provinces	Farmgate Price (P/kg)	10%	(Actual/Target) x Weight 0% = if less than P15.30/kg	P17.00/kg	₱22.58/kg
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.998%
	SM 4	Number of Alternative Distribution Centers in 10 Priority Provinces	Absolute Number	10%	(Actual/Target) x Weight	+ 370	82

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			2018	2018			
STAKEHOLDER	SO 3 Sustain Client Satisfaction						
	SM 5	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual/Target) x Weight 0% = if less than 80%	90% of respondents gave a rating of at least Satisfactory	Finalized survey questionnaire Prepared briefing documents Conducted CSS training in the following venues/provinces: -Iloilo -General Santos City -Cabanatuan City -Legaspi City Provinces who submitted completed CSS questionnaires: -Iloilo -Capiz -Antique -Davao del Sur
	SM 6	Number of Provinces for the Implementation of the Registration and Licensing Information System (RLIS)	Number of Provinces / Target	10%	(Actual/Target) x Weight	+ 41 Provinces	Installed, trained and implemented the RLIS in Region I - Ilocos Norte in July Have completed the installation, training and implementation of RLIS in 41 NFA Provincial Offices, including other satellite offices of Regions I, VUIII, and XIV in the 2nd quarter (except Ilocos Norte). RLIS in Ilocos Norte was installed with the system in the 3rd quarter.
		Sub-total		45%			
STAKEHOLDER	SO 4 Improve Collection Efficiency						
	SM 7	Collection of Trade Accounts Receivables	Amount of Collection from Trade Accounts Receivables / Total Trade Accounts Receivables	10%	(Actual/Target) x Weight 0% = if less than 90%	100% of Trade Accounts Receivables Aged 3 Years and Below (P56,607,864.39)	P53,186,755.50

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FINANCIAL	SO 5 Divestment of Non-Performing Assets						
	SM 8	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	10%	5% = Conduct of bidding or public auction 10% = Divestment or disposal of the asset	Divestment of any one of (1) Part of General Santos City or (2) Calintaan, Occidental Mindoro	Complete Staff Work - On-going
	SO 6 Debt Management						
	SM 9	Managed Debt Level	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	10%	₱130B and below=10% ₱131B-₱135 B = 5% Above ₱135B = 0%	₱130 Billion	₱99.96 Billion
	Sub-total		30%				
LEARNING & GROWTH	SO 7 Establish Quality Management System (QMS)						
	SM 10	Implement Quality Management System	Actual Accomplishment	5%	5% = ISO Certification for NCR-CDO, FDC, and Region III (Cabanatuan City) under 9001:2015 standards; and Passing of Surveillance Audit for Tarlac Provincial Office 2.5% = ISO Certification for NCR-CDO and FDC under 9001:2015 standards; Passing of Surveillance Audit for Tarlac Provincial Office; and Readiness Assessment for Region III (Cabanatuan City)	ISO 9001:2015 Certification for NCR-CDO, FDC, and Region III (Cabanatuan City) Passing of Surveillance Audit for Tarlac Provincial Office	NCR-CDO - ISO 9001:2008 Certification expired last September 2018; still in transition period; schedule of bidding - November 2018 FDC - with Audit Report conducted last September 13-14, 2018, waiting for issuance of Certificate of Attestation Region III (Cabanatuan City) - Procurement process for consultant on-going Tarlac Provincial Office - With Certificate of Attestation
	SO 8 Competency Framework						
	SM 11	Percentage of Employees Meeting Required Competencies	Number of positions assessed / Total number of positions	5%	(Actual/Target) x Weight	Establish Competency Baseline covering 50% of positions per Organizational Level	On-Going - Preparing to administer the baseline assessment by November in Central and Field Offices
	Sub-total		10%				
Total Weight			100%				