



**NATIONAL FOOD AUTHORITY**  
**Performance Scorecard**  
**First Quarter Accomplishment Report 2019**

	Objectives/Measures	Component			Target	1st Quarter Accomplishment	Remarks
		Formula	Weight	Rating Scale	2019		
SOCIAL IMPACT	<b>SO 1 Ensure Food Security</b>						
	SM 1	Guarantee Procurement of Rice and/or Palay	Actual rice and/or palay procured/	20%	All or Nothing	100%	86% (63,459 MT)
	<b>Sub-total</b>			<b>20%</b>			
STAKEHOLDER	<b>SO 2 Availability, Accessibility, Affordability and Food Safety</b>						
	SM 2	Average Farmgate Price in Surplus Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than P15.30/kg=0	P17.00/kg	P19.83/kg
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.99%
STAKEHOLDER	<b>SO 3 Sustain Client Satisfaction</b>						
	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA-ISD on January 21, 2019 by the People Dynamics, Inc. (PDI)  Attended the Consultation Workshop on the Client Satisfaction Survey last February 19, 2019 at the GCG Office, Makati City  Attended the scheduled onsite validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)
	<b>Sub-total</b>			<b>30%</b>			
FINANCIAL	<b>SO 4 Divestment of Non-Performing Assets</b>						
	SM 5	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	15%	Divestment or Disposal of the Asset= 15% Conduct of Bidding or Public Auction= 7.5%	Divestment of one (1) NFA Property	-

FIN/	SO 5 Improve Debt Management							
	SM 6	Managed Debt Level (Bank Loans)	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	15%	₱120B and below=10% ₱121B-₱130 B = 5% Above ₱130B = 0%	₱120 Billion	₱102.38 B	
	<b>Sub-total</b>			<b>30%</b>				
LEARNING & GROWTH	SO 6 Establish Quality Management System (QMS)							
	SM 7	Implement Quality Management System	Actual Accomplishment	10%	<p>Recertification/ Passing of Surveillance Audit for FDC, Tarlac, Provincial Office, TSD and Iloilo City Regional Office; and</p> <p>ISO 9001:2015 Certification for NCR-NDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 10%</p> <p>Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office= 5%</p>	<p>ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office;</p> <p>and</p> <p>Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office</p>	<p>NCR-CDO - Bidding for Pre-ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR</p> <p>FDC - With Certificate of Registration</p> <p>Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant)</p> <p>Tarlac Provincial Office - With Certificate of Attestation</p>	
	SO 7 Establish Competency Framework							
SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions		
	<b>Sub-total</b>			<b>20%</b>				
<b>Total Weight</b>			<b>100%</b>					

Certified Correct:

  
 MA. FIORETTA S. ESTOPÉREZ  
 Department Manager  
 Corporate Planning & Management Services