



NATIONAL FOOD AUTHORITY
Performance Scorecard
Second Quarter Accomplishment Report 2019

	Component				Target	1st Quarter Accomplishment	2nd Quarter Accomplishment	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	2019				
SOCIAL IMPACT	SO 1 Ensure Food Security								
	SM 1	Guarantee Procurement of Rice and/or Palay	Actual rice and/or palay procured/	20%	All or Nothing	100%	86% (63,459 MT) 1st Quarter Target: 73,404MT	130% (206,943 MT) 2nd Quarter Target: 159,083MT	
	Sub-total			20%					
STAKEHOLDER	SO 2 Availability, Accessibility, Affordability and Food Safety								
	SM 2	Average Farmgate Price in Surplus Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than ₱15.30/kg=0	₱17.00/kg	₱19.83/kg	₱18.32/kg	
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.99%	99.99%	
STAKEHOLDER	SO 3 Sustain Client Satisfaction								
	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA-ISD on January 21, 2019 by the People Dynamics, Inc. (PDI) Attended the Consultation Workshop on the Client Satisfaction Survey last February 19, 2019 at the GCG Office, Makati City Attended the scheduled onsite validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)	-	Approval of RA 11203 changed the mandate of NFA and the target respondents
	Sub-total			30%					



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FINANCIAL	SO 4 Divestment of Non-Performing Assets							
	SM 5	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	15%	Divestment or Disposal of the Asset= 15% Conduct of Bidding or Public Auction= 7.5%	Divestment of one (1) NFA Property	-	On-going
FINANCIAL	SO 5 Improve Debt Management							
	SM 6	Managed Debt Level (Bank Loans)	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	15%	₱120B and below=10% ₱121B-₱130 B = 5% Above ₱130B = 0%	₱120 Billion	₱102.38 B	₱104 Million
	Sub-total			30%				
LEARNING & GROWTH	SO 6 Establish Quality Management System (QMS)							
	SM 7	Implement Quality Management System	Actual Accomplishment	10%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 10% and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office= 5%	ISO 9001:2015 Certification for NCR-CDO, Region III (<u>Cabanatuan City</u> , Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office	NCR-CDO - Bidding for Pre-ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR FDC - With Certificate of Registration Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant) Tarlac Provincial Office - With Certificate of Attestation	NCR-CDO - scheduled re-certification was postponed due to changes in NFA processes and structure due to the RA 11203 FDC - With Certificate of Registration Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit was suspended; pre-certificate documentation needs to be reviewed due to approval of RA 11203 TRSD - Recertified, May 2019 Tarlac Provincial Office - Passed surveillance audit Iloilo Provincial Office - Completed the Annual Surveillance Audit, January 25, 2019



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LEARNING & GROWTH	SO 7	Establish Competency Framework						
	SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions	Established Competency Baseline covering 50% of positions
		<i>Sub-total</i>		20%				
		Total Weight		100%				

Certified Correct:

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