



NATIONAL FOOD AUTHORITY
Performance Scorecard
Third Quarter Accomplishment Report 2019

	Component				Target	1st Quarter Accomplishment	2nd Quarter Accomplishment	3rd Quarter Accomplishment	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	2019					
SOCIAL IMPACT	SO 1 Ensure Food Security									
	SM 1	Guarantee Procurement of Rice and/or Palay (as approved by the NFA Council)	Actual rice and/or palay procured/	20%	All or Nothing	100%	123% (63,666 MT) 1st Quarter Target: 51,530MT	204% (206,943 MT) 2nd Quarter Target: 101,015MT	176% (70,910 MT) 3rd Quarter Target: 40,195MT	Based on the council approved budget for procurement equivalent to 389,000MT
		Sub-total		20%						
STAKEHOLDER	SO 2 Availability, Accessibility, Affordability and Food Safety									
	SM 2	Average Farmgate Price in Surplus Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than P15.30/kg=0	P17.00/kg	P19.83/kg	P18.32/kg	P17.72/kg	
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/ Total Stocks Stored	10%	99-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100.00%	99.99%	99.99%	99.99%	
STAKEHOLDER	SO 3 Sustain Client Satisfaction									
	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA-ISD on January 21, 2019 by the People Dynamics, Inc. (PDI) ISD attended the Consultation Workshop on the Client Satisfaction Survey last February 19, 2019 at the GCG Office, Makati City ISD attended the scheduled onsite validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)		1. Prepared/reviewed survey documents and other data needed in the conduct of 2019 Customer Satisfaction Survey (CSS) NFA to proceed with the conduct of the 2019 CSS per GCG Memo dated 10 Sept. 2019 and OAAFA-2019-07-017 dated 20 Sept. 2019 2. Meeting with GCG on 30 Sept. 2019 re:clarification on issues and concerns relative to the conduct of 2019 CSS	
		Sub-total		30%						



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FINANCIAL	SO 4 Divestment of Non-Performing Assets								
	SM 5	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	15%	Divestment or Disposal of the Asset= 15% Conduct of Bidding or Public Auction= 7.5%	Divestment of one (1) NFA Property	-	On-going	Prepared appraisal of all divestibles
FINANCIAL	SO 5 Improve Debt Management								
	SM 6	Managed Debt Level (Bank Loans)	Deb equal to or lower than the Projected Level by end of Given Year	15%	₱120B and below=10% ₱121B-₱130 B = 5% Above ₱130B = 0%	₱120 Billion	As of 1st Quarter ₱102.38B	As of 2nd Quarter ₱104.54B	As of 3rd Quarter ₱101B
	Sub-total			30%					
LEARNING & GROWTH	SO 6 Establish Quality Management System (QMS)								
	SM 7	Implement Quality Management System	Actual Accomplishment	10%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 10% and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office= 5%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office	NCR-CDO - Bidding for Pre-ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR FDC - With Certificate of Registration Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant) Tarlac Provincial Office - With Certificate of Attestation	NCR-CDO - scheduled re-certification was postponed due to changes in NFA processes and structure due to the approval of RA 11203 FDC - With Certificate of Registration Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit was suspended; pre-certificate documentation needs to be reviewed due to approval of RA 11203 TRSD - Recertified, May 2019 Tarlac Provincial Office - Passed surveillance audit Iloilo Regional & Provincial Office - Completed the Annual Surveillance Audit, January 25, 2019	The NCR-CDO ISO Certification Project covering registration and licensing processes was cancelled because of the approval of RA 11203 which abolished the registration and licensing function of NFA FDC - For re-certification on November 8, 2019 Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit is still suspended due to the approval of RA 11203 TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial Office - ISO Certified until March 2021



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LEARNING & GROWTH	SO 7	Establish Competency Framework							
	SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions	Established Competency Baseline covering 50% of positions	HRMD is preparing for the conduct of the "Integrating the Competency Framework in the NFA Restructuring Process and HR System Workshop". The output of this workshop is the administration of the new competency assessment tool prepared by HRMD.
		<i>Sub-total</i>		20%					
		Total Weight		100%					

Certified Correct:


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