



04 February 2019

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MR. EMMANUEL F. PIÑOL

Chairman

MR. TOMAS R. ESCAREZ

OIC and Deputy Administrator for Finance & Administration

NATIONAL FOOD AUTHORITY (NFA)

Philippine Sugar Center Building, North Avenue, Diliman, Quezon City

RE: TRANSMITTAL OF 2019 PERFORMANCE SCORECARD

Dear Secretary Piñol and Deputy Administrator Escarez,

This is to formally transmit the 2019 Charter Statement and Strategy Map (*Annex A*) and 2019 Performance Scorecard (*Annex B*) of NFA. The same is to be posted in NFA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07¹.

The NFA proposed Charter Statement, Strategy Map and Performance Scorecard submitted through its letter dated 06 September 2018² were MODIFIED based on the discussions made during the technical panel meeting (TPM) held on 19 November 2018 and evaluation of revised documents submitted through its letter dated 10 December 2018³.

We take this opportunity to <u>REMIND</u> NFA that Item 5 of GCG Memorandum Circular No. 2017-02⁴ mandates GOCCs to submit Quarterly Monitoring Reports and upload the same in the GOCC's website within thirty (30) calendar days from the close of each quarter.

FOR YOUR COMPLIANCE.

Very truly yours,

SAMUEL G. DAGPIN, JR.

Chairman

MICHAEL P CLORIBEL

Commissioner

MARITES C. DORAL

¹ CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

² Officially received by the Governance Commission on 07 September 2018.

³ Officially received by the Governance Commission on 12 December 2018.

⁴ INTERIM PES FOR THE GOCC SECTOR, dated 30 June 2017.



Mandate:

To ensure national food security and stabilize supply and prices of staple cereals both in the farm and consumer levels.

Vision:

The NFA shall have achieved a nationwide sustainable mechanism for ensuring the stabilization of the prices and supply of rice and corn, while increasing the income of Filipino farmers.

Mission:

Ensure reasonable rate of return to Filipino farmers, provide adequate supply and affordable rice and corn for the country, and promote the integrated growth and modernization of the rice and corn marketing industry to enable it to compete in the global market.

Core Values:

- Professionalism
- ☐ Service Excellence
- Accountability
- Organizational Awareness and Commitment
- ☐ Interpersonal Relations

2019 STRATEGY MAP Ensure Food Security for Rice

Improvement of Operational Efficiency

Organizational Reforms and Good Governance

Availability, Accessibility, Affordability and Food Safety

Sustain Client Satisfaction

Divestment of Non-Performing Assets

Improve Debt Management

Establish Quality Management System (QMS)

Establish Competency Framework

2019 PERFORMANCE SCORECARD (ANNEX B)

NATIONAL FOOD AUTHORITY (NFA)

		Component					Baseline Data		Target		
		Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019		
	SO 1	Ensure Food Security									
SOCIAL IMPACT	SM 1	Guarantee Procurement of Rice and/or Palay	Actual rice and/or palay procured/ NFA Council-approved procurement	20%	All or Nothing	No Data	No Data	No Data	100%		
		Sub-total		20%	*						
	SO 2	Availability, Accessibility, Affordability and Food Safety									
STAKEHOLDERS	SM 2	Average Farmgate Price in Surplus Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual / Target) x Weight If less than ₱15.30/kg = 0%	₱17.43/kg	₱18.19/kg	₱17.00/kg	₱17.00/kg		
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks in Safe & Consumable Condition/Total Stocks Stored	10%	99% - 100% = 10% 98% - 98.99% = 7% 97% - 97.99% = 5% 96% - 96.99% = 3% < 96% = 0%	99.89%	99.83%	100%	100%		

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		Cor	Baseline Data		Ta	Target					
		Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019		
	SO 3	Sustain Client Satisfaction									
	SM 4	Percentage of Satisfied Customers	Number of Respondents who gave a Rating of at least Satisfactory / Total Number of Respondents	10%	(Actual/Target) x Weight If below 80% = 0%	Rating of 4.2	No accomplishment	90% of Respondents gave a Rating of at least Satisfactory	90%		
		Sub-total		30%							
	SO 4	Divestment of Non-Performing As	ssets								
1	SM 5	Divestment of Assets Approved for Disposition by the NFA Council	Actual Accomplishment	15%	Divestment or Disposal of the Asset = 15% Conduct of Bidding or Public Auction = 7.5%	NFA conducted bidding for the Sto. Tomas Property	Appraisal of the Agricultural Credit Administration (ACA) property for divestment	Divestment of any one of (1) part of General Santos City or (2) Calintaan, Occidental Mindoro	Divestment of one (1) NFA Property		
	SO 5	5 Improve Debt Management									
	SM 6	Managed Debt Level (Bank Loans)	Debt Level Equal to or Lower than the Projected Level by End of a Given Year	15%	₱120 Billion and below = 10% ₱121 Billion to ₱130 Billion = 5% Above ₱130 Billion = 0%	₱131.72 Billion	₱119.56 Billion	₱130 Billion	₱120 Billion		
		Sub-total		30%							

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		Cor	nponent			Basel	ine Data	Ta	arget
		Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019
	SO 6	Establish Quality Management Sy	ystem (QMS)						
LEARNING & GROWTH	SM 7	Implement Quality Management System	Actual Accomplishment	10%	Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office; and ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office = 10% Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office = 5%	The Certifying Body has issued ISO Certification on 21 February 2017 for Procurement and Distribution Processes of NFA-Tarlac	Internal Audit assessment conducted last 04 to 05 December 2017	ISO 9001:2015 Certification for NCR-CDO, FDC, and Region III (Cabanatuan City) Passing of Surveillance Audit for Tarlac Provincial Office	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office

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Component					Baseline Data		Target	
	Objective/Measure	Formula	Weight	Rating System	2016	2017	2018	2019
SO 7	Establish Competency Framewor	rk						
SM 8	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual / Target) x Weight If Below 50% = 0%	Competency-Based Job Description Council-Approved Competency Framework in 2016	Failed to Establish Competency Baseline covering 50%	Establish Competency Baseline covering 50% of positions per Organizational Level	Establish Competency Baseline Covering 100% of Positions
	Sub-total		20%	,				
	TOTAL		100%					-