



NATIONAL FOOD AUTHORITY
Performance Scorecard
as of December 31, 2019

	Component				Target	1st Quarter Accomplishment	2nd Quarter Accomplishment	3rd Quarter Accomplishment	4th Quarter Accomplishment	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	2019						
SOCIAL IMPACT	SO 1 Ensure Food Security										
	SM 1	Guarantee Procurement of Rice and/or Palay (as approved by the NFA Council)	Actual rice and/or palay procured/	20%	All or Nothing	100%	16% (63,665 MT) as of 1st quarter	69% (270,609 MT) as of 2nd quarter	87% (341,519 MT) as of 3rd quarter	189% (731,745 MT) as of 4th quarter	
	Sub-total			20%							
STAKEHOLDER	SO 2 Availability, Accessibility, Affordability and Food Safety										
	SM 2	Average Farmgate Price in Surplus Provinces	Average Farmgate Price (P/kg) for the year	10%	(Actual/Target) x Weight If less than P15.30/kg=0	P17.00/kg	P19.83/kg	P18.32/kg	P17.72/kg	P17.55/kg	
	SM 3	Stocks Maintained in Safe & Consumable Condition	% Total Stocks In Safe & Consumable Condition/ Total Stocks Stored	10%	98-100% = 10% 88%-98 88% = 7% 87%-97 88% = 5% 86%-98 88% = 3% <96% = 0	100.00%	98.99%	99.99%	98.98%	96.99%	
	Sub-total			20%							
STAKEHOLDER	SO 3 Sustain Client Satisfaction										
	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual/Target) x Weight If below 80% = 0%	90%	Final copy of the Client Satisfaction Survey (CSS) report submitted to NFA-ISD on January 21, 2019 by the People Dynamics, Inc. (PDI) ISD attended the Consultation Workshop on the Client Satisfaction Survey last February 18, 2019 at the GCG Office, Malabon City ISD attended the scheduled on-site validation of the NFA 2018 Performance Scorecard conducted by GCG on March 28, 2019 re: ISD-IRD Performance Indicators: 1. Client Satisfaction Survey 2. Registration and Licensing Information System (RLIS)		1. Prepared/reviewed survey documents and other data needed in the conduct of 2019 Customer Satisfaction Survey (CSS) NFA to proceed with the conduct of the 2019 CSS per GCG Memo dated 10 Sept. 2019 and OAAFA-2019-07-017 dated 20 Sept. 2019 2. Meeting with GCG on 30 Sept. 2019 re: clarification on issues and concerns relative to the conduct of 2019 CSS	1. Review/revision and finalization of the following documents and approval thereof: 2019 CSS Methodology, and Terms of Reference (TOR) for the Hiring of Service Provider 2. Data Collection Set Up: Finalization of survey instrument (including production and preparation of fieldwork materials) 3. List of NFA Field Research Team: Submission of list of final field team from the twenty (20) survey provinces for the CSS training 4. Training of field team to be deployed for the customer survey. Briefing was conducted in 4 venues: General Santos City, Isabela, Boto, and Cabanatuan City 5. Data Collection Proper: Submission of accomplished survey questionnaires by concerned provinces.	
Sub-total			10%								



NATIONAL FOOD AUTHORITY

Performance Scorecard
as of December 31, 2019

	Component				Target	1st Quarter Accomplishment	2nd Quarter Accomplishment	3rd Quarter Accomplishment	4th Quarter Accomplishment	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	2019						
FINANCIAL	SO 4 Divestment of Non-Performing Assets										
	SM 5	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	15%	Divestment or Disposal of the Asset= 15% Conduct of Bidding or Public Auction= 7.5%	Divestment of one (1) NFA Property		On-going	Prepared appraisal of all divestibles		During the regular Council meeting held on October 24, 2019, Secretary William Dar informed the NFA Council that in the Economic Development Council (EDC) meeting held on October 23, 2019, there was an instruction not to divest government properties to the private sector but only lease them to the local government units.
	SM 6	Managed Debt Level (Bank Loans)	Debt equal to or lower than the Projected Level by end of Given Year	15%	₱120B and below=15% ₱121B-₱130 B = 5% Above ₱130B = 0%	₱120 Billion	As of 1st Quarter ₱102.38B	As of 2nd Quarter ₱104.54B	As of 3rd Quarter ₱101B	As of 4th Quarter ₱99B	
	<i>Sub-total</i>			30%							
LEARNING & GROWTH	SO 8 Establish Quality Management System (QMS)										
	SM 7	Implement Quality Management System	Actual Accomplishment	10%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office= 5% and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office= 5%	ISO 9001:2015 Certification for NCR-CDO, Region III (Cabanatuan City), Bicol Regional Office and Albay Provincial Office; and Recertification/ Passing of Surveillance Audit for FDC, Tarlac Provincial Office, TRSD and Iloilo City Regional Office	NCR-CDO - Bidding for Pre-ISO Certification Consultant withheld pending developments of R.A. 11203 and its IRR FDC - With Certificate of Registration Region III (Cabanatuan City) - Conduct of QMS Internal Audit completed last October 15, 2018 (Readiness Assessment Certificate requested from the consultant) Tarlac Provincial Office - With Certificate of Attestation	NCR-CDO - scheduled re-certification was postponed due to changes in NFA processes and structure due to the approval of RA 11203 FDC - With Certificate of Registration Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit was suspended; pre-certificate documentation needs to be reviewed due to approval of RA 11203 TRSD - Recertified, May 2019 Tarlac Provincial Office - Passed surveillance audit Iloilo Regional & Provincial Office - Completed the Annual Surveillance Audit, January 25, 2019	The NCR-CDO ISO Certification Project covering registration and licensing processes was cancelled because of the approval of RA 11203 which abolished the registration and licensing function of NFA FDC - For re-certification on November 8, 2019 Region III Regional Office and Cabanatuan Provincial Office - Conduct of 1st and 2nd stage audit is still suspended due to the approval of RA 11203 TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial Office - ISO Certified until March 2021	TRSD - ISO certified until May 2022 Tarlac Provincial Office - For renewal of ISO Certification which is to expire on February 2020 Iloilo Regional & Provincial Office - ISO Certified until March 2021	DBM favorably granted NFA's request to suspend compliance to the QMS Requirement under Executive Order 805 for the year 2019, due to changes in mandate and functions as a result of the approval of RA 11203 and its IRR
	<i>Sub-total</i>			10%							



NATIONAL FOOD AUTHORITY

Performance Scorecard
as of December 31, 2019

	Component				Target	1st Quarter Accomplishment	2nd Quarter Accomplishment	3rd Quarter Accomplishment	4th Quarter Accomplishment	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	2019						
LEARNING & GROWTH	SO 7: Establish Competency Framework										
	SM #	Percentage of Employees Meeting Required Competencies	Number of positions with competency baseline established / Total number of positions	10%	(Actual/Target) x Weight If Below 50% = 0%	Establish Competency Baseline covering 100% of positions	Established Competency Baseline covering 50% of positions	Established Competency Baseline covering 50% of positions	HRMD is preparing for the conduct of the "Integrating the Competency Framework in the NFA Restructuring Process and HR System Workshop". The output of this workshop is the administration of the new competency assessment tool prepared by HRMD.	Established Competency Baseline covering 92% of positions	
		Sub-total		10%							
	Total Weight			100%							