



NATIONAL FOOD AUTHORITY
2020 PERFORMANCE SCORECARD ANNUAL ACCOMPLISHMENT

	Component				2020		RATING	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	TARGET	ACTUAL			
	SO 1	Ensure Food Security Through Maintenance of Buffer Stock							
SOCIAL IMPACT	SM 1	Buffer Stocks Maintained	Actual Procurement (Rice Equivalent) / Daily Consumption Requirement We have requested in our 1st quarter Performance Scorecard Monitoring Report to redefine this formula to "Total NFA Inventory in Rice Form / Daily Consumption Requirement" to reflect the total stocks on hand (i.e. beginning inventory for the year / month plus current procurement in rice equivalent) as Buffer Stock Inventory, reckoning/averaging on a daily basis. Buffer stock cannot just be the current procurement but should also include whatever is on hand, whether old or new procurement.	20%	15 days and above = 20% 10 - 14.99 days = 15% 5 to 9.99 days = 10% below 5 days = 0%	At Least 15 Days (based on monthly average)	9.87 days - average buffer stocks maintained (total rice equivalent)	10.00%	Issuances of NFA rice during the 2nd and 3rd quarter of the year 2020 was unusual due to the high demand of NFA rice from the Department of Social Welfare and Development (DSWD), Local Government Units (LGUs), and other government relief agencies as a result of the pandemic. Total releases for the year reached 590,654 MT, a 175% accomplishment compared to the target for the year of 336,649 MT. Out of these releases, 289,508 MT or 49.015% were issued for relief purposes due to the COVID-19 pandemic which continuously decreased the NFA buffer stock inventory, specially during the second and third quarter of 2020. The NFA would have accomplished 10 days or more for SM1, which would make us garner a 15% score for this indicator, thus increasing our overall score to 94.56%.
	SM 2	Stocks Maintained in Safe & Consumable Condition	Total Stocks in Safe and Consumable condition / Total Stocks Stored	20%	99.50%- 100.00% = 20% <99.50% - 99% = 15% <99% - 98.50% = 10% 98.50% - 98% = 5% <98% = 0%	100.00%	99.993%	20.00%	
	SO 2	Availability of Rice During Emergencies and Calamities							
STAKEHOLDERS	SM 3	Timely Release of Stocks in Times of Emergencies and Calamities	Average turnaround time	20%	48 hours and below= 20% 49 - 60 hours = 15% 61 - 72 hours = 10% Above 72 hours = 0%	48-hour response time (based on time of receipt of payment / advice of payment, and Authority to Issue)	26 hours	20.00%	

	Component				2020		RATING	Remarks	
	Objectives/Measures	Formula	Weight	Rating Scale	TARGET	ACTUAL			
STAKEHOLDERS	SO 3	Sustain Client Satisfaction							
	SM 4a	Percentage of Satisfied Customers (Farmers)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory	99% of respondents gave a satisfactory rating	5.00%	
	SM 4b	Percentage of Satisfied Customers (Business Organizations)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory	97% of respondents gave a satisfactory rating	5.00%	
FINANCIAL	SO 4	Improve Cost Efficiency							
	SM 5a	Decrease in Variable Cost of Palay	Variable Cost* / Total Cost of Palay * All costs excluding buying price	10%	≤ 7% = 10%; >7% to 10% = [1 - ((Actual - Target)/Target)] * Weight; > 10% = 0%	≤ 7%	1.015/19.624 = 5.172% (please refer to appendix A)	10.00%	
	SM 5b	Decrease in Variable Cost of Rice	Variable Cost/ Total Cost of Rice	10%	≤ 8% = 10%; >8% to 11% = [1 - ((Actual - Target)/Target)] * Weight; > 11% = 0%	≤ 8%	2.840/34.005 = 8.352% (please refer to appendix A)	9.56% [1-((8.352 - 8) / 8)]*10= [1 - 0.044]*10= 9.56%	
	SO 5	Establish Quality Management System							
LEARNING & GROWTH	SM 6	Attain ISO 9001:2015 Certification	Actual accomplishment	5%	All or nothing	ISO 9001 : 2015 Certification	GCG and DBM exempted NFA to the ISO Certification requirement in the 2020 Performance Scorecard	5.00%	
	SM 7	Establish Competency Framework	Actual accomplishment	5%	All or nothing	NFA Council approved Competency Framework	The NFA Competency Framework Technical Working group was able to complete the deliverables of the NFA Competency Framework. The NFA submitted to GCG the draft / advance copy of the NFA Competency Framework, awaiting the NFA Council Approval.	5.00%	
	Total Weight			100%				89.56%	Requesting reconsideration for SM 1