

**NATIONAL FOOD AUTHORITY**  
**1st QUARTER MONITORING REPORT ON THE 2021 PERFORMANCE SCORECARD**

|               | Component             |  |  |              | BASELINE   | TARGET  | 1st Quarter   |                              |  |
|---------------|-----------------------|--|--|--------------|--|---|---|------------------------------|--|
|               | Objectives / Measures | Formula  | Weight   | Rating Scale | 2020   | 2021  | 1st Quarter   | Actual                       |  |
| SOCIAL IMPACT | SO 1                  | <b>Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers</b> |  |              |  |   |   |                              |  |
|               | SM 1                  | Buffer Stocks Maintained   | Total NFA Inventory in Rice Form / Daily Consumption Requirement                               | 20%          | 15 days and above = 20%<br>10 - 14.99 days = 15%<br>5 to 9.99 days = 10%<br>below 5 days = 0 | at least 15 days based on monthly average   | at least 15 days based on monthly average (subject to adjustment based on the result of study on optimal level) | 15 days                      | 8.03 days  |
|               | SM 2                  | Stocks Maintained in Good & Consumable Condition   | Total Stocks in Good and Consumable Condition / Total Stocks Stored                            | 20%          | 99.50% - 100.00% = 20%<br><99.50% - 98.50% = 15%<br><98.50% - 98.00% = 10%<br><98.00% = 0    | 100.00%   | 100.00%   | 99.50 - 100.00%              | 99.990%  |
|               | SO 2                  | <b>Availability of Rice during emergencies and calamities</b>                              |  |              |  |   |   |                              |  |
|               | SM 3                  | Timely Release of Stocks in Times of Emergencies and Calamities                            | Average turnaround time  | 20%          | 48 hours and below= 20%<br>49 to 60 hours = 15%<br>61 - 72 hours = 10%<br>above 72 hours = 0 | 48-hour response time (based on time of receipt of payment / advice of payment, and Authority to Issue) | 48-hour response time (based on time of receipt of payment / advice of payment, and Authority to Issue)         | within 48-hour response time | 53 hours   |
|               | SO 3                  | <b>Sustain Client Satisfaction</b>   |  |              |  |   |   |                              |  |
| STAKEHOLDERS  | SM 4a                 | Percentage of Satisfied Customers (Palay Farmers)  | Number of respondents who gave a rating of at least satisfactory / Total number of respondents | 5%           | (Actual / Target ) x Weight<br>If less than 80% = 0%   | 90% of Repondents gave a rating of at least satisfactory  | 90% of Repondents gave a rating of at least satisfactory  | Briefing with Palay Farmers  | NFA will conduct the survey once(1x), instead of bi-annual due to pandemic. The survey is scheduled on the main cropping season which usually starts in September till the last quarter of the year. |
|               | SM 4b                 | Percentage of Satisfied Customers (Government Institutions)                                | Number of respondents who gave a rating of at least satisfactory / Total number of respondents | 5%           | (Actual / Target ) x Weight<br>If less than 80% = 0%   | 90% of Repondents gave a rating of at least satisfactory  | 90% of Repondents gave a rating of at least satisfactory  |                              | Conduct of survey for Business Organizations is scheduled starting the third quarter of the year   |
|               | SO 4                  | <b>Improve Cost Efficiency</b>   |  |              |  |   |   |                              |  |
| FINANCIAL     | SM 5a                 | Decrease in Variable Cost of Palay   | Variable Cost* / Total Cost of Palay<br>* All costs excluding buying price per appendix a      | 10%          | ≤ 7% = 10%;<br>>7% to 10% = [1 - ((Actual -Target)/Target)] * Weight;<br>> 10% = 0%          | ≤ 7%  | ≤ 7%  | ≤ 7%                         | 9.621% (please refer to appendix a)  |
|               | SM 5b                 | Decrease in Variable Cost of Rice  | Variable Cost / Total Cost of Rice<br>* All costs excluding buying price per appendix a        | 10%          | ≤ 8% = 10%;<br>>8% to 11% = [1 - ((Actual -Target)/Target)] * Weight;<br>> 11% = 0%          | ≤ 8%  | ≤ 8%  | ≤ 8%                         | 11.509% (please refer to appendix a)   |

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|-------------------|-----------------------|---|-----------------------|--------------|----------------|---|--|--|--|
|                   | Objectives / Measures | Formula   | Weight                | Rating Scale | 2020           | 2021  | 1st Quarter  | Actual   |  |
| LEARNING & GROWTH | SO 5                  | <b>Establish Quality Management System (QMS)</b>  |                       |              |                |   |  |  |  |
|                   | SM 6                  | Attain ISO 9001:2015 Certification  | Actual accomplishment | 5%           | All or nothing | ISO 9001 : 2015 Certification of 1 Regional Office and 1 Branch Office under that Region  | ISO 9001 : 2015 Certification of 1 Regional Office and 1 Branch Office under that Region   | Since we have implemented the NFA's new Organizational Structure and Staffing Pattern (OSSP) effective January 1, 2021, the Central Luzon Regional Office management conducted a review and evaluation of available personnel for their ISO Certification Working Team. This is due to the following: 1. Retirement and transfer of employees who are Key Personnel of the ISO Certification Team. 2. Merging of Aurora and Nueva Ecija Provincial Offices into a branch. 3. Revision of Operational Procedures in accordance with the new NFA Mandate. Based on their evaluation, the current contract for ISO Consultancy Services shall be amended to include additional mandays covering the training needs of new members of our ISO Working Team. A meeting had been set with the consultant for the amendment of the existing contract. |  |
|                   | SO 6                  | <b>Establish Competency Framework</b>   |                       |              |                |   |  |  |  |
|                   | SM 7                  | Identify Competency Baseline covering 100% of positions per Organizational Level and Establish a Training Development Plan to Address Gaps in Identified Competencies | Actual accomplishment | 5%           | All or nothing | NFA-Council Approved Competency Framework based on the newly OSSP. Should include the Competency Matrix, Position Profiles and Competency Based Job | Identification of the gaps in the identified competencies of all positions and Submission of an Accomplished Training and Development Plan | 1. Reconstitution of NFA TWG and Support Group to prepare the NFA Competency Framework<br>2. Conduct of profile profiling  | Started preparation for the 2021 Competency Assessment with identification of positions to be assessed |
|                   |                       |   |                       | 100%         |                |   |  |  |  |

## NATIONAL FOOD AUTHORITY

### Variable Cost of Palay & Local Rice

As of March 31, 2021

|   | As of March 31, 2021 |               |
|---|----------------------|---------------|
|   | Qty (nkg.)           | U.C.          |
| <b>Procurement</b>                            |                      |               |
| Buying Price                                  | 25,202,457.33        | <b>18.741</b> |
| Cost of Container                             |                      | 0.088         |
| Handling-In                                   |                      | 0.092         |
| Trucking                                      |                      | 0.105         |
| <b>Dispersal-Transfer Cost</b>                |                      | 0.105         |
| Other IC                                      |                      | 1.605         |
| <b>Total Palay Cost</b>                       |                      | <u>20.736</u> |
| <b>Variable Cost</b>                          |                      | <b>1.995</b>  |
| <b>Variable Cost as % of Total Palay Cost</b> |                      | <b>9.621%</b> |

|   |                |                |
|---|----------------|----------------|
| <b>Milling</b>                                |                |                |
| <b>Milling Recovery-%</b>                     | <b>67.00%</b>  |                |
| Cost of Local Rice                            | 125,272,465.75 | 30.949         |
| Handling                                      |                | 0.505          |
| Cost of Container                             |                | 0.188          |
| Trucking                                      |                | 0.519          |
| Other IC                                      |                | 0.917          |
| <b>Total Cost of Local Rice/Cost of Sales</b> |                | <b>33.078</b>  |
| <b>Distribution</b>                           |                |                |
| Costs of Local Rice                           | 125,545,742.81 | 33.078         |
| Handling                                      |                | 1.194          |
| <b>Total Cost of Local Rice</b>               |                | <b>34.272</b>  |
| <b>Dispersal</b>                              |                |                |
| Costs of Local Rice                           | 125,545,742.81 | 34.272         |
| Trucking                                      |                | 0.702          |
| <b>Total Cost of Local Rice</b>               |                | <b>34.974</b>  |
| <b>Variable Cost</b>                          |                | <b>4.025</b>   |
| <b>Variable Cost as % of Total Rice Cost</b>  |                | <b>11.509%</b> |

Certified Correct:

  
**EVELYN M. BARROGA**  
 Department Manager, FD