

**NATIONAL FOOD AUTHORITY**  
**2ND QUARTER MONITORING REPORT ON THE 2021 PERFORMANCE SCORECARD**

	Component				BASELINE	TARGET	2nd Quarter		
	Objectives / Measures	Formula	Weight	Rating Scale	2020	2021	2nd Quarter	Actual	
<b>SOCIAL IMPACT</b>	<b>SO 1</b>	<b>Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers</b>							
	SM 1	Buffer Stocks Maintained	Total NFA Inventory in Rice Form / Daily Consumption Requirement	20%	15 days and above = 20% 10 - 14.99 days = 15% 5 to 9.99 days = 10% below 5 days = 0	at least 15 days based on monthly average	at least 15 days based on monthly average (subject to adjustment based on the result of study on optimal level)	15 days	6.56
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored	20%	99.50% - 100.00% = 20% <99.50% - 98.50% = 15% <98.50% - 98.00% = 10% <98.00% = 0	100.00%	100.00%	99.50 - 100.00%	99.984%
<b>STAKEHOLDERS</b>	<b>SO 2</b>	<b>Availability of Rice during emergencies and calamities</b>							
	SM 3	Timely Release of Stocks in Times of Emergencies and Calamities	Average turnaround time	20%	48 hours and below= 20% 49 to 60 hours = 15% 61 - 72 hours = 10% above 72 hours = 0	48-hour response time (based on time of receipt of payment / advice of payment, and Authority to Issue)	48-hour response time (based on time of receipt of payment / advice of payment, and Authority to Issue)	within 48-hour response time	51 hours
	<b>SO 3</b>	<b>Sustain Client Satisfaction</b>							
	SM 4a	Percentage of Satisfied Customers (Palay Farmers)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of Repondents gave a rating of at least satisfactory	90% of Repondents gave a rating of at least satisfactory	Briefing with Palay Farmers	1. Identified criteria in the conduct of customer survey for palay farmers as to data gathering method, sampling procedure, data collection, data collection instrument and data collection quality control 2) Prepared draft of the following: a) 2021 CSS Methodology / Guidelines b) CSS Questionnaires for Palay Farmers and Government Agencies c) Identified Top 20 Procuring Branches and Top 20 Distributing Branches; requested the NFA Branch Offices to submit number of farmers who sold palay to NFA and number of agencies who procured rice from NFA.
	SM 4b	Percentage of Satisfied Customers (Government Institutions)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of Repondents gave a rating of at least satisfactory	90% of Repondents gave a rating of at least satisfactory		

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<b>FINANCIAL</b>	<b>SO 4 Improve Cost Efficiency</b>							
	SM 5a	Decrease in Variable Cost of Palay * All costs excluding buying price per appendix a	Variable Cost* / Total Cost of Palay 10%	$\leq 7\% = 10\%$ ; $>7\% \text{ to } 10\% = [1 - ((\text{Actual} - \text{Target})/\text{Target})] * \text{Weight}$ ; $> 10\% = 0\%$	$\leq 7\%$	$\leq 7\%$	$\leq 7\%$	5.428% (please refer to appendix a)
	SM 5b	Decrease in Variable Cost of Rice * All costs excluding buying price per appendix a	Variable Cost / Total Cost of Rice 10%	$\leq 8\% = 10\%$ ; $>8\% \text{ to } 11\% = [1 - ((\text{Actual} - \text{Target})/\text{Target})] * \text{Weight}$ ; $> 11\% = 0\%$	$\leq 8\%$	$\leq 8\%$	$\leq 8\%$	8.503% (please refer to appendix a)
<b>LEARNING &amp; GROWTH</b>	<b>SO 5 Establish Quality Management System (QMS)</b>							
	SM 6	Attain ISO 9001:2015 Certification	Actual accomplishment 5%	All or nothing	ISO 9001 : 2015 Certification of 1 Regional Office and 1 Branch Office under that Region	ISO 9001 : 2015 Certification of 1 Regional Office and 1 Branch Office under that Region		ISO Project activities were affected by the on-going NFA restructuring (transfer of personnel to other units and / or positions due to promotions, etc. ) and the COVID-19 pandemic
	<b>SO 6 Establish Competency Framework</b>							
	SM 7	Identify Competency Baseline covering 100% of positions per Organizational Level and Establish a Training Development Plan to Address Gaps in Identified Competencies	Actual accomplishment 5%	All or nothing	NFA-Council Approved Competency Framework based on the newly approved OSSP. Should include the Competency Matrix, Position Profiles and Competency Based Job Descriptions.	Identification of the gaps in the identified competencies of all positions and submission of an Accomplished Training and Development Plan	1. Reconstitution of NFA TWG and Suport Group to prepare the NFA Competency Framework 2. Conduct of profiling	The Competency Assessment Tool was prepared for all positions under the GCG-approved NFA Restructuring Plan. This assessment tool is for piloting and validation before the end of July to ensure reliability and validity.
			100%					

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**Variable Cost of Palay & Local Rice**

As of June 30, 2021

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	Qty (nkg.)	U.C.
<b>Procurement</b>		
Buying Price	104,624,354.70	18.891
Cost of Container		0.121
Handling-In		0.134
Trucking		0.122
Dispersal-Transfer Cost		0.122
Other IC		0.585
<b>Total Palay Cost</b>		<b>19.975</b>
<b>Variable Cost</b>		<b>1.084</b>
<b>Variable Cost as % of Total Palay Cost</b>		<b>5.428%</b>
<b>Milling</b>		
<b>Milling Recovery-%</b>	<b>64.458%</b>	
Cost of Local Rice	201,298,825.29	30.990
Cost of Container		0.192
Handling		0.523
Trucking		0.668
Other IC		0.604
<b>Total Cost of Local Rice/Cost of Sales</b>		<b>32.977</b>
<b>Distribution</b>		
Costs of Local Rice	204,569,185.23	32.977
Handling		0.155
<b>Total Cost of Local Rice</b>		<b>33.132</b>
<b>Dispersal</b>		
Costs of Local Rice		33.132
Trucking		0.738
<b>Total Cost of Local Rice</b>		<b>33.870</b>
<b>Variable Cost</b>		<b>2.880</b>
<b>Variable Cost as % of Total Rice Cost</b>		<b>8.503%</b>

Certified Correct:



**LOLITA O. SANEDRIN**

Department Manager, FD