

**NATIONAL FOOD AUTHORITY
ANNUAL ACCOMPLISHMENT REPORT ON THE 2021 PERFORMANCE SCORECARD**

	Component				TARGET	Actual	
	Objectives / Measures	Formula	Weight	Rating Scale	2021		
SOCIAL IMPACT	SO 1	Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers					
	SM 1	Buffer Stocks Maintained	Total NFA Inventory in Rice Form / Daily Consumption Requirement	20%	15 days and above = 20% 10 - 14.99 days = 15% 5 to 9.99 days = 10% below 5 days = 0	at least 15 days based on monthly average (subject to adjustment based on the result of study on optimal level)	6.63 days
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored	15%	99.50% - 100.00% = 15% <99.50% - 99.00% = 10% <99.00% - 98.00% = 5% <98.00% = 0	100.00%	99.994%
STAKEHOLDERS	SO 2	Availability of Rice during emergencies and calamities					
	SM 3	Percentage of request for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number Requests for Stocks in Times of Emergencies	20%	(Actual / Target) x Weight	100%	90.05%
	SO 3	Sustain Client Satisfaction					
	SM 4a	Percentage of Satisfied Customers (Palay Farmers)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of Repondents gave a rating of at least satisfactory	1. Conducted virtual briefing the the top 20 procurement and distribution branches 2. Disseminated survey questionnaires. 3. Consolidation of accomplished questionairres. 4. Procurement of 3rd party service provider (evaluated/awarded)
SM 4b	Percentage of Satisfied Customers (Government Institutions)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of Repondents gave a rating of at least satisfactory		

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FINANCIAL	SO 4 Improve Cost Efficiency					
	SM 5	Minimize Net Operating Loss	Total Revenues- Current Operating Expenses	10%	[1 - ((Actual -Target)/Target)] * Weight;	P(32.824) Billion P(9,515,408,540.44)
	SM 6	Budget Utilization Rate	Total Disbursement / Total GAA Allocation	10%	All or Nothing	Not Lower Than 90% But Not Exceeding 100% P7,000,000,000
LEARNING & GROWTH	SO 5 Establish Quality Management System (QMS)					
	SM 7	Attain ISO 9001:2015 Certification	Actual accomplishment	5%	All or nothing	ISO 9001 : 2015 Certification of 1 Regional Office and 1 Branch Office under that Region ISO Certification 9001:2015 of NFA Central Luzon Regional Office, Nueva Ecija and Tarlac Branch Offices
	SO 6 Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure					
	SM 8	Percentage Completion of the ISSP	Actual accomplishment	5%	(Actual / Target) x Weight	100% Attainment of 2021 Deliverables (based on DICT Approved ISSP 2021-2023) Received DICT endorsement to DBM last November 15, 2021. Sent letter to DICT dated December 3, 2021 regarding changes in the implementing schedule of Information and Communications Technology (ICT) programs and projects.
	SM 9	Establish Competency Baseline of the Organization	Actual accomplishment	5%	Weight	Establish Competency Baseline 2021 Competency Assessment Report and its Annexes completed
			100%			