

**NATIONAL FOOD AUTHORITY**  
**CY 2022 Performance Scorecard**  
**Fourth Quarter Monitoring / Accomplishment Report**

Component							
Objectives / Measures	Formula	Weight	Rating System	Target	4th Quarter		
<b>SO 1</b>	<b>Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers</b>						
SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and above = 20% 200,000 MT to 299,000 MT = 15% 100,000 MT to 199,000 MT = 10% below 100,000 MT = 0	300,000 TMT	119,776 MT	
SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored	15%	99.50% - 100.00% = 15% <99.50% - 99% = 10% <99% - 98% = 5% <99.00% = 0	100.00%	99.996%	
<b>SO 2</b>	<b>Availability of Rice During Emergencies and Calamities</b>						
SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies	20%	(Actual / Target) x Weight	100%	549 Request served / 588 Total Request	
<b>SO 3</b>	<b>Sustain Client Satisfaction</b>						
SM 4a	Percentage of Satisfied Customers (Palay Farmers)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight  If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory	1. Conducted virtual briefing for the top 20 procurement branches 2. Disseminated survey questionnaires. 3. Consolidation of accomplished questionnaires. 4. Procurement of 3rd party service provider (evaluated/awarded)	
SM 4b	Percentage of Satisfied Customers (Business Organizations)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight  If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory	1. Conducted virtual briefing for Business Organizations 2. Disseminated survey questionnaires. 3. Consolidation of accomplished questionnaires. 4. Procurement of 3rd party service provider (evaluated/awarded)	

<sup>1</sup> Preferably listed in the Registry System for Basic Sector in Agriculture (RSBSA)

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

<sup>3</sup> As indicated in the NFA Citizen's Charter / Approved by ARTA

FINANCIAL	SO 4	<b>Improve Cost Efficiency</b>					(Php 6,599,702,544.26)* Note: For the Period Ending November 30, 2022 (Unaudited)
	SM 5	Minimize Net Operating Loss	Total Revenues - Current Operating Expenses	10%	All or nothing	Less than or equal to 2022 Audited	
	SM 6a	Obligations Budget Utilization Rate	Total Obligations / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	5%	(Actual / Target) * Weight	90%	51.70%
	SM 6b	Disbursements Budget Utilization Rate	Total Disbursements / Total Obligations (Both Net of PS Cost)	2.5%	(Actual / Target) * Weight	90%	97.68%
SM 6c	Total Disbursements / DBM-Approved Corporate Operating Budget		2.5%	(Actual / Target) * Weight	90%	50.50%	
LEARNING & GROWTH	SO 5	<b>Establish Quality Management System (QMS)</b>					ISO Certification 9001:2015 of NFA Ilocos Regional Office and La Union Branch Office
	SM 7	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or nothing	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification of (1) RO and (1) BO	
	SO 6	<b>Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure</b>					
	SM 8	Percentage Completion of the ISSP	Total Number of Deliverables Due for the 2022 Attained / Total Number of Deliverables Due 2022	5%	(Actual / Target) x Weight	100% Attainment of 2023 Deliverables (Based on DICT approved ISSP 2021-2023)	Drafted Terms of Reference for the Procurement of Consultancy Service For The Design and Conceptualization Of Rice Buffer Stock Application (RBSA) for Top Management approval
LEARNING & GROWTH	SM 9	Improvement in the Competency Baseline	Competency Baseline 2022-Competency Baseline 2021	5%	All or nothing	Improvement in the Competency Baseline	Completed the Competency Assessment for all NFA Officials. Finalization of report is now being conducted.
				100%			

\* Financial assistance / subsidy, gains / losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale / redemption / transfer of investment are excluded.