

NATIONAL FOOD AUTHORITY (NFA)
Validation Result of 2022 Performance Scorecard

Objective/Measure	Component			NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks			
	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual			Rating		
SO 1 Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers												
SOCIAL IMPACT	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and Above = 20% 200,000 MT to 299,999 MT = 15% 100,000 MT to 199,999 MT = 10% Below 100,000 MT = 0% ²	300,000 MT	140,521 MT	10%	140,436	10%	Regional Stocks Report Monthly Ending Stock Inventory Report Palay and Local Rice Stock Balance Inventory Stock Inventory per Province per Month for selected regions	The validated accomplishment refers to the average buffer stock level. It should be clarified, however, that the validated annual rating is based on the average of monthly ratings. The details are presented in Appendix 1 .
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50%-100% = 15% <99.50%-99% = 10% <99%-98% = 5% <98% = 0% ³	100%	99.997%	15%	99.899%	14.58%	Memorandum on National Quality Assessment (QUASAR) Report of NFA Stocks Branch and Regional Stock Reports per Commodity and Variety of Stock	The validated accomplishment refers to the average percentage of total stocks maintained in good and consumable condition. It should be clarified, however, that the validated annual rating is based on the average of monthly ratings. The details are presented in Appendix 2 .
Sub-total			35%				25%		24.58%			

¹ Based on NFA's submission dated 24 April 2023. Officially received by NFA on 27 April 2023.

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

³ Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component		Rating Scale	Target	NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks
	Formula	Weight			Actual	Rating	Actual	Rating		
SO 2 Availability of Rice During Emergencies and Calamities										
SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time ⁴ / Total Number of Request for Stock in Times of Emergencies and Calamities Received	(Actual / Target) x Weight	100%	1,825 requests served / 1,977 total requests	18.46%	Cannot be validated	0%	TAT Monitoring Reports	The GCG cannot objectively validate the reported accomplishment considering the incomplete submission of the TAT Monitoring Reports. The details are presented in Appendix 3 .
SO 3 Sustain Client Satisfaction										
SM 4a	Percentage of Satisfied Customers (Farmers)	Number of Respondents who gave a Rating of at least Satisfactory / Total Number of Respondents	(Actual / Target) x Weight If Less Than 80% = 0%	90%	96%	5%	96.4%	5%	Customer Satisfaction Survey (CSS) Final Report (including the Data Collection Quality Control Report) Sample Accomplished Survey Forms of	The survey was conducted through an intercept interview.
SM 4b	Percentage of Satisfied Customers (Business Organizations)			90%	98%	5%	98%	5%		The survey was conducted through a face-to-face interview.
Sub-total		30%				28.46%		10%		

STAKEHOLDERS

⁴ As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority (ARTA).

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Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component			NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks														
	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual			Rating													
SO 4 Improve Cost Efficiency																							
FINANCIAL	SM 5	Minimized Net Operating Loss	Total Revenues – Current Operating Expenses ⁵	10%	All or Nothing	Less than or equal to 2021 Audited	(₱7,743,366,567.34) For the period ending 31 December 2022 (Unaudited)	10%	Less than the 2021 Net Operating Loss	10%	2022 COA Annual Audit Report Statement of Comprehensive Income	Presented below is GCG's computation of the Net Operating Loss:											
												<table border="1"> <thead> <tr> <th>(In billions)</th> <th>2022</th> <th>2021</th> </tr> </thead> <tbody> <tr> <td>Total Revenue</td> <td>7.33</td> <td>10.57</td> </tr> <tr> <td>Operating Expenses</td> <td>(14.70)</td> <td>(20.00)</td> </tr> <tr> <td>NOL</td> <td>(7.36)</td> <td>(9.43)</td> </tr> </tbody> </table>	(In billions)	2022	2021	Total Revenue	7.33	10.57	Operating Expenses	(14.70)	(20.00)	NOL	(7.36)
(In billions)	2022	2021																					
Total Revenue	7.33	10.57																					
Operating Expenses	(14.70)	(20.00)																					
NOL	(7.36)	(9.43)																					
	SM 6a	Obligations Budget Utilization Rate	Total Obligations / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	5%	(Actual / Target) x Weight	90%	85.03%	4%	Cannot be validated	0%	Statement of Appropriation, Allocation, Obligation, Disbursement, and Balances (SAAODB) as submitted to the ICRS	The submitted SAAODB only provided the details for the subsidy amounting to ₱7 Billion. Considering that NFA's total COB amounts to ₱45.38 Billion, the SAAODB is deemed incomplete.											

⁵ Financial assistance/subsidy, gains/losses on foreign exchange and PPE, sale of unserviceable property and loss on sale/redemption/transfer of investment are excluded.

Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component		NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks			
	Formula	Weight	Rating Scale	Target	Actual	Rating			Actual	Rating	
SM 6b	Disbursements Budget Utilization Rate	Total Disbursements / Total Obligations (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	97.26%	2%	Cannot be validated	0%	Statement of Appropriation, Allocation, Obligation, Disbursement, and Balances (SAAODB) as submitted to the ICRS	The submitted SAAODB only provided the details for the subsidy amounting to ₱7 Billion. Considering that NFA's total COB amounts to ₱45.38 Billion, the SAAODB is deemed incomplete.
SM 6c		Total Disbursements / DBM-Approved Corporate Operating Budget (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	90%	82.70%	2%	89.39%	2.48%	2022 DBM-approved Corporate Operating Budget 2022 COA Annual Audit Report - Statement of Comparison of Budget and Actual Amounts (SCBAA)	The BUR was computed based on the total disbursements amounting to ₱38,911,369,430 and total COB equivalent to ₱43,531,656,000, both net of PS Cost.
		Sub-total	20%				18%		12.48%		

Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component		Rating Scale	Target	NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
	Formula	Weight			Actual	Rating	Actual	Rating			
SO 5 Establish Quality Management System (QMS)											
SM 7	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	Maintain Existing ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office = 2.5% Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office = 5%	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Maintain ISO Certification of Tarlac Regional Office and Obtain ISO Certification 9001:2015 of Ilocos Regional Office and La Union Branch Office	5%	Maintained Existing ISO 9001:2015 Certification and Obtained ISO 9001:2015 Certification for Ilocos Regional Office and La Union Branch Office	5%	ISO 9001:2015 Certification for Region I Branch Offices ISO 9001:2015 Certification for Region III Branch Offices Surveillance Audit Report for Region I Surveillance Audit Report for Region III ISO Audit Plan	Target met.

LEARNING & GROWTH

Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component			NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks	
	Formula	Weight	Rating Scale	Target	Actual	Rating	Actual			Rating
SO 6 Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure										
SM 8	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2022 Attained / Total Number of Deliverables Due for 2022	5%	(Actual / Target) x Weight	100% Attainment of 2022 Deliverables ⁶ (Based on the DICT Approved ISSP 2021-2023)	Drafted Terms of Reference for the Procurement of Consultancy Service for the Design and Conceptualization of Rice Buffer Stock Application (RBSA) for Top Management approval	-	33.33% of 2022 Deliverables Attained.	1.67%	DICT-endorsed ISSP 2021-2023 Terms of Reference for the Procurement of Consultancy Service for the Design and Conceptualization of Rice Buffer Stock Application The 2022 deliverables are Integrated NFA Resource Management System, Agriculture and Fisheries Mechanization Project, and Administrative Application Systems. NFA was able to establish progress for the Integrated NFA Resource Management System while the corporation failed to complete the remaining two (2) systems.
SM 9	Improvement in the Competency Baseline	Competency Baseline 2022 – Competency Baseline 2021	5%	All or Nothing	Improvement in the Competency Baseline ⁷	Completed the Competency Assessment for all NFA Officials, Finalization of report is now being conducted.	5%	Competency Baseline Improved	5%	Excel File of the Computation of the 2022 Competency Baseline Excel File of the Computation of the 2021 Competency Baseline Competency Matrix, Competency Assessment Forms (self-assessment) The corporation's 2022 competency baseline is at 2.95 or 294.98%, 3.14% higher than the 2021 competency baseline of 2.92 or 291.84%.

⁶ Deliverables refer to systems (applications).

⁷ The Competency Baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{a=1}^A \left(\frac{\text{Actual Competency Level}}{\text{Required Competency Level}} \right)_a}{B}$$

where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled.

Validation Result of the 2022 Performance Scorecard (Annex A)

Objective/Measure	Component		Rating Scale	Target	NFA Submission ¹		GCG Validation		Supporting Documents	GCG Remarks
	Formula	Weight			Actual	Rating	Actual	Rating		
									and supervisor assessment), and Competency-Based Job Description Forms of Randomly Selected Employees	
		Sub-total					10%		11.67%	
		TOTAL					81.46%		58.73 %	

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SM 1: BUFFER STOCKS MAINTAINED

Month	Buffer Stock Level (in MT)	Validated Rating
January	182,621	10%
February	155,872	10%
March	135,867	10%
April	159,285	10%
May	175,486	10%
June	160,497	10%
July	134,609	10%
August	110,285	10%
September	111,048	10%
October	119,460	10%
November	125,299	10%
December	114,908	10%
Average	140,436	10%

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SM 2: STOCKS MAINTAINED IN GOOD AND CONSUMABLE CONDITION

Month	Consumable Stocks	Non-Consumable Stocks	Percentage of Good Stocks	Validated Rating
January	4,846,157.49	33,277.98	99.318%	10.00%
February	4,096,176.66	19,269.83	99.532%	15.00%
March	3,708,765.95	1,030.98	99.972%	15.00%
April	4,362,916.09	198.98	99.995%	15.00%
May	4,905,057.89	198.98	99.996%	15.00%
June	4,351,473.38	197.98	99.995%	15.00%
July	3,615,569.51	118.27	99.997%	15.00%
August	3,010,083.98	132.27	99.996%	15.00%
September	2,858,631.41	118.27	99.996%	15.00%
October	3,205,176.85	110.60	99.997%	15.00%
November	3,285,284.31	110.60	99.997%	15.00%
December	2,877,708.60	165.14	99.994%	15.00%
Average			99.899%	14.58%

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**SM 3: PERCENTAGE OF REQUESTS FOR STOCK IN TIMES OF EMERGENCIES AND CALAMITIES
PROCESSED WITHIN PRESCRIBED TURNAROUND TIME**

Region / Branch	No. of Requests (as reported by NFA)	No. of Requests Complied (as reported by NFA)	TAT Monitoring Report Submitted
Region I (Ilocos Region)	189	179	
Ilocos Norte Branch	141	136	4 th quarter
La Union Branch	13	13	No submission
E. Pangasinan Branch	35	30	April and June
Region II (Cagayan Valley)	358	354	
Cagayan Branch	81	79	1 st quarter
Isabela Branch	19	19	1 st , 2 nd , and 3 rd quarters
Nueva Vizcaya Branch	258	256	1 st , 2 nd , and 3 rd quarters
Region III (Central Luzon)	52	48	
Bulacan Branch	2	2	1 st quarter
Nueva Ecija Branch	28	24	1 st quarter
Pampanga Branch	16	16	1 st quarter
Tarlac Branch	6	6	1 st quarter
Region IV (Southern Tagalog)	667	642	
Batangas Branch	25	17	1 st and 2 nd quarters
Laguna Branch	113	110	
Occidental Mindoro Branch	105	101	
Oriental Mindoro Branch	13	11	
Palawan Branch	15	7	
Quezon Branch	396	396	
Region V (Bicol Region)	87	81	
Albay Branch	27	23	Phase 2 only
Camarines Sur Branch	41	39	
Sorsogon Branch	19	19	
Region VI (Western Visayas)	103	86	
Capiz Branch	53	43	1 st , 3 rd , and 4 th quarters
Iloilo Branch	45	40	
Negros Occidental Branch	5	3	1 st , 3 rd , and 4 th quarters; No transactions for 2 nd quarter.
Region VII (Central Visayas)	110	98	
Bohol Branch	58	49	1 st and 4 th quarters
Cebu Branch	35	33	Complete database
Negros Oriental Branch	17	16	1 st and 4 th quarters
Region VIII (Eastern Visayas)	60	59	
Leyte Branch	33	32	No submission
Northern Samar Branch	27	27	1 st quarter
Region IX (Western Mindanao)	31	30	
Zamboanga City Branch	25	25	2 nd quarter
Zamboanga Sur Branch	6	5	
Region X (Northern Mindanao)	16	13	
Bukidnon Branch	-	-	-
Lanao Norte Branch	1	1	1 st and 2 nd quarters
Misamis Oriental Branch	15	12	
Region XI (Southern Mindanao)	16	16	
Davao Norte Branch	8	8	1 st and 2 nd quarters
Davao Oriental Branch	1	1	
Davao Sur Branch	7	7	
Region XII (Central Mindanao)	51	51	
Sultan Kudarat Branch	13	13	2 nd quarter
North Cotabato Branch	34	34	Complete submission
South Cotabato Branch	4	4	
Region XIII (NCR)	106	91	
Central District	79	65	2 nd , 3 rd , and 4 th quarters
East District	27	26	Complete database
Region XIV (ARMM)	116	65	

Validation Result of the 2022 Performance Scorecard (Appendix 3)

Region / Branch	No. of Requests (as reported by NFA)	No. of Requests Complied (as reported by NFA)	TAT Monitoring Report Submitted
Lanao Sur Branch	73	22	2 nd and 3 rd quarters
Maguindanao Branch	6	6	Complete database
Basilan Branch	37	37	Complete submission
Region XV (CARAGA)	15	12	1 st , 3 rd , and 4 th quarters; No transactions for 2 nd quarter.
Agusan Sur Branch	10	7	Complete database
Surigao Sur Branch	5	5	Complete database
Total	1,977	1,825	

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