



Office of the President of the Philippines
GOVERNANCE COMMISSION
FOR GOVERNMENT OWNED OR CONTROLLED CORPORATIONS
3/F, BDO Towers Paseo, 8741 Paseo De Roxas, Makati City, Philippines 1226



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28 March 2023

MR. RODERICO R. BICO
Acting Administrator
NATIONAL FOOD AUTHORITY (NFA)
NFA Building, Visayas Avenue,
Brgy. Vasra, Quezon City

RE: TRANSMITTAL OF 2023 CHARTER STATEMENT AND
STRATEGY MAP, AND PERFORMANCE SCORECARD

Dear Acting Administrator Bioco,

We respectfully furnish you the SIGNED 2023 NFA Charter Statement and Strategy Map (**Annex A**) and Performance Scorecard (**Annex B**).

Your compliance with GCG M.C. No. 2012-007 and GCG M.C. No. 2023-01 will be highly appreciated.

Very truly yours,


Justice **ALEX L. QUIROZ** (ret.)
Chairperson

cc: NFA Employees' Association/Union

NATIONAL FOOD AUTHORITY (NFA)



CY 2023 STRATEGY MAP
Ensure Food Security for Rice

Improvement of Operational Efficiency



Organizational Reforms and Good Governance

SOCIAL
Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers

STAKEHOLDER
Availability of Rice-Grain during Emergencies and Calamities

Sustain Client Satisfaction

FINANCIAL
Improve Cost Efficiency

LEARNING & GROWTH
Establish Quality Management System (QMS)

Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure

Mandates:
Ensure the food security of the country by maintaining an optimal level of rice grain inventory to be sourced solely from local farmers and distributing them during times of emergencies and accelerating the disaster relief program of the government.

Visions:
To be the national authority of food, able to ensure that there is sufficient capacity in the country to maintain enough rice grain food to feed everyone adequately.

Mission:
To procure paddy from local farmers and sustain an optimal level of rice grain inventory strategically located across the country, through an efficient, measurable, verifiable and interconnected system of rice grain procurement, quality maintenance, and distribution during times of disasters or crisis.

- Core Competencies:**
- Professionalism
 - Service Excellence
 - Accountability
 - Organizational Awareness and Commitment
 - Interpersonal Relations

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2023 PERFORMANCE SCORECARD (Annex B)

NATIONAL FOOD AUTHORITY (NFA)

Objective/Measure	Component	Formula	Weight	Rating System	Baseline Data			Target	
					2020	2021	2022	2022	2023
SO 1	Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers								
SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and Above = 20% 250,001 MT to 299,999 MT = 18% 200,001 MT to 250,000 MT = 16% 150,001 MT to 200,000 MT = 14% 100,001 MT to 150,000 MT = 10% 50,000 MT to 100,000 MT = 5% Below 50,000 MT = 0% ¹	Cannot be validated	222,112.25 MT (6.6 Days)	300,000 MT	300,000 MT	300,000 MT
SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% to 100% = 15% < 99.50% to 99% = 10% < 99% to 98% = 5% < 98% = 0% ²	Cannot be validated	Cannot be validated	100%	100%	100%
	Sub-Total		35%						
SO 2	Availability of Rice-Grain During Emergencies and Calamities								
SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies ³	20%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%	100%

¹ Rating will be applied in actual performance as of 30 June 2023 and 31 December 2023. Annual rating will be computed based on the average of semestral ratings.
² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.
³ As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Fraud Task Authority.

Objective/Measure	Component	Formula	Weight	Rating System	Baseline Data			Target
					2020	2021	2022	2023
SO 3	Sustain Client Satisfaction							
SM 4	Percentage of Satisfied Customers	Number of Respondents who Gave a Rating of At Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	99% (Farmers) Result not acceptable (Business Organizations)	98% (Farmers) Result not acceptable (Business Organizations)	90% (Farmers) 90% (Business Organizations)	90%
	Sub-Total		30%					
SO 4	Improve Cost Efficiency							
SM 5	Minimize Operating Loss	Net Total Revenues – Current Operating Expenses ⁴	10%	All or Nothing	P (15.438) Billion	P (9.515) Billion	Less than or equal to 2021 Audited	Less than or equal to P7.5 Billion (Net Loss)
SM 6a	Obligations Budget Rate	Subsidy Utilization DBM-Approved Corporate Operating Budget from Subsidy (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6b	Disbursements Subsidy Utilization Rate	Total Disbursement / Total Obligations (Both Net of PS Cost)	5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
SM 6c	Corporate Budget Rate	Fund Utilization Total Disbursements / Total COB from Internally Generated Fund (Both Net of PS Cost)	2.5%	(Actual / Target) x Weight	N/A	N/A	N/A	90%
	Sub-Total		20%					

⁴ Financial assistance/subsidy, gains/losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale/redemption/transfer of investment are excluded.

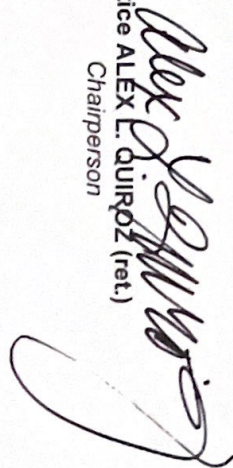
Objective/Measure	Component Formula	Weight	Rating System	Baseline Data			Target	
				2020	2021	2022	2023	
SO 5	Establish Quality Management System (QMS)							
SM 7	Attain ISO 9001:2015	Actual Accomplishment	2.5%	All or Nothing	Measure Excluded	ISO 9001:2015 Certification of 1 Regional Office and 2 Branch Offices	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Obtain New ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office
SO 6	Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure							
SM 8	Percentage Completion of the ISSP	Total Number of Deliverables ⁵ Due for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual / Target) x Weight	N/A	No deliverables implemented	100% Attainment of 2022 Deliverables (Based on the DICT Approved ISSP 2021-2023)	100% Attainment of 2023 Deliverables (Based on the DICT Approved ISSP 2023-2025)
SM 9	Improve Competency Baseline of the Organization	Competency Baseline 2023 ⁶ - Competency Baseline 2022	5%	All or Nothing	Competency Framework Approved in 2021	Cannot be validated	Improvement in the Competency Baseline	Improvement in the Competency Baseline of the Organization
	Sub-Total		15%					
	TOTAL		100%					

⁵ Deliverables refer to systems (applications).
⁶ The competency baseline of the organization shall pertain to the average percentage of required competencies met which can be computed using the following formula:

$$\frac{\sum_{i=1}^n \left(\frac{a_i}{b_i} \right)}{n} \times 100$$
where: a = Competency required, A = Total number of competencies required of position, b = Personnel profiled, B = Total number of personnel profiled

For GCG:

Justice ALEX E. QUIROZ (ret.)
Chairperson



For NFA:

MR. RODERICO R. BIOCCO
Acting Administrator

