

NATIONAL FOOD AUTHORITY CY 2023 Performance Scorecard

	Component				Target	
	Objectives / Measures	Formula	Weight	Rating System		
SOCIAL IMPACT	SO 1	Ensure Food Security through Maintenance of Buffer Stock Sourced from Local Farmers¹				
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form as of June 30 and December 31 of the current year Note: 1. If Prevailing Ex-farm price is higher than NFA buying price apply the following formula: NFA Buying Price / Average palay ex-farm price x Target Quantity. Ex. P19.00/21.00 = 90.47% x 300,000 = 271,428 (Target for month/s where palay ex-farm prices is higher than NFA Buying Price). Source: NFA monitored palay ex-farm prices from farmers associations, cooperatives, organizations in the area / region. 2. In case inventory is lower than the target volume, releases made during calamities in the same rating period should be added back to inventory determine the final buffer stock level.	20%	<p style="text-align: center;">June 30</p> 300,000 MT and above = 10% 200,000 MT to 299,000 MT = 7.5% 100,000 MT to 199,000 MT = 5% below 100,000 MT = 0 <p style="text-align: center;">December 31</p> 300,000 MT and above = 10% 200,000 MT to 299,000 MT = 7.5% 100,000 MT to 199,000 MT = 5% below 100,000 MT = 0	300,000 MT
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored ²	15%	99.50% - 100.00% = 15% <99.50% - 99% = 10% <99% - 98% = 5% <99.00% = 0 ³	100%
	SO 2	Availability of Rice During Emergencies and Calamities				
SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Start Time From Receipt of Payment or Date / Time of Official Receipt (OR) To Issuance of Authority to Issue (AI) for requested stocks within the prescribed turn-around time ³	20%	(Actual / Target) x Weight	100%	
STAKEHOLDERS	SO 3	Sustain Client Satisfaction				
	SM 4a	Percentage of Satisfied Customers (Palay Farmers)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory
	SM 4b	Percentage of Satisfied Customers (Business Organizations)	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	90% of respondents gave a rating of at least satisfactory

¹ Preferably listed in the Registry System for Basic Sector in Agriculture (RSBSA)

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

³ As indicated in the NFA Citizen's Charter / Approved by ARTA

FINANCIAL	SO 4	Improve Cost Efficiency				
	SM 5	Minimize Net Operating Loss	Total Revenues - Current Operating Expenses ⁴	10%	All or nothing	Less than or equal to Php 20 B (Net Loss)
	SM 6	Budget Utilization Rate	Total Obligations / Council-Approved Corporate Operating Budget (Both Net of PS Cost, Payment of Obligations Interest / Financial Charges and Capital Outlay for Multi-year Projects)	10%	(Actual / Target) x Weight	90%
LEARNING & GROWTH	SO 5	Establish Quality Management System (QMS)				
	SM 7	Attain ISO 9001:2015 Certification	Actual accomplishment	5%	Maintain Existing ISO 9001:2015 Certification or Obtain ISO 9001:2015 Certification for One (1) Regional Office (RO) and One (1) Branch Officer (BO) = 2.5%; Maintain Existing ISO 9001:2015 Certification and Obtain New ISO 9001:2015 Certification for One (1) Regional Office (RO) and One (1) Branch Officer (BO) = 5%	Maintain Existing ISO 9001:2015 Certifications and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office
	SO 6	Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure				
	SM 8	Percentage Completion of ISSP	Total Number of Deliverables Due for 2023 Attained / Total Number of Deliverables Due for 2023 ⁵	5%	(Actual / Target) x Weight	100% Attainment of 2023 Deliverables on Systems Applications
	SM 9	Establishment of a Competency-Based Recruitment and Selection Plan (RSP)	Actual Process of Preparation of Competency-Based Recruitment and Selection Plan / Output and / or Deliverables Produced	5%	All or nothing	Establishment of a Competency-Based Recruitment and Selection Plan
				100%		

⁴ Financial assistance / subsidy, gains / losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale / redemption / transfer of investment are excluded.

⁵ Deliverables refer to Systems Applications

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