

**NATIONAL FOOD AUTHORITY**  
**Third Quarter 2023 Monitoring/Accomplishment Report**

	Component				Target	Third Quarter 2023 Accomplishment	
	Objectives / Measures	Formula	Weight	Rating System			
SOCIAL IMPACT	<b>SO 1</b>	<b>Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers</b>					
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	20%	300,000 MT and above = 20% 250,001 MT to 299,999 MT = 18% 200,001 MT to 250,000 MT = 16% 150,001 MT to 200,000 MT = 14% 100,001 MT to 150,000 MT = 10% 50,000 MT to 100,000 MT = 5% below 50,000 MT = 0 <sup>1</sup>	300,000 MT	46,302 MT
	SM 2	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition / Total Stocks Stored	15%	99.50% - 100.00% = 15% <99.50% - 99% = 10% <99% - 98% = 5% <98.00% = 0 <sup>2</sup>	100%	99.995%
	<b>SO 2</b>	<b>Availability of Rice During Emergencies and Calamities</b>					
	SM 3	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Request for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Request for Stock in Times of Emergencies <sup>3</sup>	20%	(Actual / Target) x Weight	100%	201 out of 230 request has been served
STAKEHOLDERS	<b>SO 3</b>	<b>Sustain Client Satisfaction</b>					
	SM 4	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least satisfactory / Total number of respondents	10%	(Actual / Target) x Weight  If less than 80% = 0%	90%	On-going Conduct of Client Satisfaction Measurement Survey (CSM)

<sup>1</sup> Rating will be applied in actual performance as of 30 June 2023 and 31 December 2023 . Annual rating will be computed based on the average of semestral ratings

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

<sup>3</sup> As indicated in the NFA Citizen's Charter / Approved by ARTA

FINANCIAL	<b>SO 4</b>	<b>Improve Cost Efficiency</b>					
	SM 5	Minimize Net Operating Loss	Total Revenues - Current Operating Expenses <sup>4</sup>	10%	All or nothing	Less than or equal to Php 7.5 B (Net Loss)	-4,421,260,330.75
	SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / Total COB from Subsidy (both net of PS cost)	2.5%	(Actual / Target) * Weight	90%	0.10%
	SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements / Total Obligations (both Net of PS Cost)	5.0%	(Actual / Target) * Weight	90%	4.80%
	SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements / Total Corporate Operating Budget from Internally-Generated Fund (both Net of PS Cost)	2.5%	(Actual / Target) * Weight	90%	2.20%
LEARNING & GROWTH	<b>SO 5</b>	<b>Establish Quality Management System (QMS)</b>					
	SM 7	Attain ISO 9001:2015 Certification	Actual accomplishment	2.5%	All or nothing	Maintain Existing ISO 9001:2015 Certifications	
				2.5%	All or nothing	Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Management briefing on the ISO 9001:2015 standard Quality Management System Documentation Course Submitted the fine-tuned ROA worksheets Submitted Validated QMS Policy manual Conducted the course on effective internal QMS Auditing for Internal Auditors Planning & Preparation for the conduct of Internal Audit
	<b>SO 6</b>	<b>Enhance Competencies of Employees and Information and Communications Technology (ICT) Infrastructure</b>					
SM 8	Percentage Completion of ISSP	Total Number of Deliverables Due for 2023 Attained / Total Number of Deliverables Due for 2023 <sup>5</sup>	5%	(Actual / Target) x Weight	100% Attainment of 2023 Deliverables on Systems Applications	33.33% of 2023 Deliverables Attained	
SM 9	Improve Competency Baseline of the Organization	Competency Baseline 2023 - Competency Baseline 2022	5%	All or nothing	Improve Competency Baseline of the Organization	The warm bodies and their respective positions were reviewed and data was prepared for the administration of the Competency Assessment	
			<b>100%</b>				

<sup>4</sup> Financial assistance / subsidy, gains / losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale / redemption / transfer of investment are excluded.

<sup>5</sup> Deliverables refer to Systems Applications