



22 March 2024

**HON. FRANCISCO P. TIU LAUREL JR.**  
*DA Secretary and NFA Council Chairperson*  
**HON. LARRY DEL ROSARIO LACSON**  
*OIC Administrator*  
**NATIONAL FOOD AUTHORITY (NFA)**  
SRA Building, North Avenue  
Diliman, Quezon City

**RE: TRANSMITTAL OF 2024 PERFORMANCE SCORECARD**

Dear Secretary Laurel and OIC Administrator Lacson,

This is to formally transmit the 2024 Charter Statement and Strategy Map (**Annex A**) and 2024 Performance Scorecard (**Annex B**) of NFA. The same is to be posted on NFA's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.<sup>1</sup>

The NFA-proposed Charter Statement and Strategy Map were **RETAINED** while the Performance Scorecard submitted through letter dated 27 November 2023<sup>2</sup> was **MODIFIED** based on the discussions made during the Technical Panel Meeting (TPM) held on 20 December 2023, evaluation of revised documents submitted through letters dated 04 January 2024, 16 February 2024 and 20 March 2024,<sup>3</sup> and finalized during the Performance Target Conference (PTC) held on 22 March 2024.

We remind NFA that Item 6 of GCG M.C. No. 2023-01<sup>4</sup> requires GOCCs to submit its Quarterly Targets within 15 calendar days from receipt of the GCG-approved Performance Scorecard. Moreover, Item 7 of the same Circular directs GOCCs to accomplish the requisite Quarterly Monitoring Reports detailing its progress in accomplishing its performance targets. The Quarterly Monitoring Reports should disclose substantial changes in circumstances that were unforeseen during the TPM that may affect the timely achievement of targets.

**FOR NFA'S INFORMATION AND COMPLIANCE.**

Very truly yours,

  
**ATTY. MARIUS P. CORPUS**  
*Chairperson*

  
**ATTY. BRIAN KEITH F. HOSAKA**  
*Commissioner*

  
**ATTY. GERALDINE MARIE B. BERBERABE-MARTINEZ**  
*Commissioner*

<sup>1</sup> CODE OF CORPORATE GOVERNANCE FOR GOCCs, dated 28 November 2012.

<sup>2</sup> Officially received by the Governance Commission on 28 November 2023.

<sup>3</sup> Officially received by the Governance Commission on 05 January 2024, 16 February, and 20 March 2024, respectively.

<sup>4</sup> PERFORMANCE EVALUATION SYSTEM (PES) FOR THE GOCC SECTOR, dated 19 January 2023.



NATIONAL FOOD AUTHORITY (NFA)



**CY 2024 STRATEGY MAP**  
*Ensure Food Security for Rice*



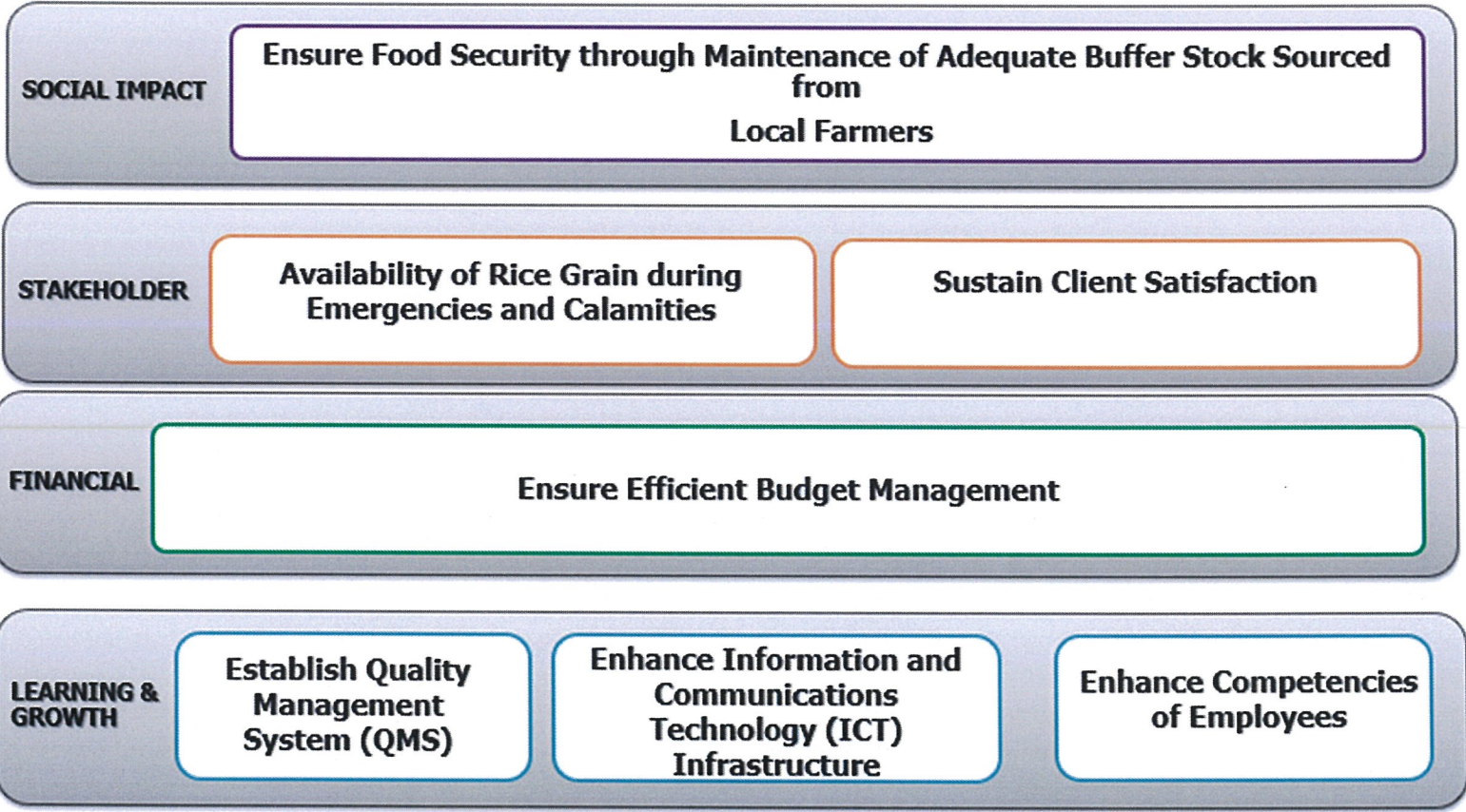
**Vision:**  
 To be the national authority of food, able to ensure that there is sufficient capacity in the country to maintain enough rice grain food to feed everyone adequately.

**Mission:**  
 To procure paddy from local farmers and sustain an optimal level of rice grain inventory strategically located across the country, through an efficient, measurable, verifiable, and interconnected system of rice grain procurement, quality maintenance, and distribution during times of disasters or crisis

**Mandate:**  
 The NFA shall maintain sufficient rice buffer stock to be sourced solely from local farmers.

**Core Competencies:**

- Professionalism
- Service Excellence
- Accountability
- Organizational Awareness and Commitment
- Interpersonal Relations



*[Handwritten signature]*

NATIONAL FOOD AUTHORITY (NFA)

		Component			Baseline Data		Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
SOCIAL IMPACT	SO 1	Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers							
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	15%	300,000 MT and Above = 15% 250,000 MT to 299,999 MT = 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0% <sup>1</sup>	6.6 Days	140,436 MT	300,000 MT	300,000 MT
	SM 2	Grains Post-Harvest Facilities Maintained	Total Number of Deliverables Due for 2024 Attained / Total Number of Deliverables Due for 2024 (Based on Project Implementation Plan)	15%	(Actual / Target) x Weight	N/A	N/A	N/A	100%

<sup>1</sup> Rating will be applied in actual performance as of 30 June 2024 and 31 December 2024. Annual rating will be computed based on the average of semestral ratings.

		Component			Baseline Data		Target		
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	
STAKEHOLDERS	SM 3	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good & Consumable Condition / Total Stocks Stored	15%	99.50% to 100% = 15% 99.00% to 99.49% = 12% 98.50% to 98.99% = 9% 98.00% to 98.49% = 5% Below 98.00% = 0% <sup>2</sup>	Cannot be validated	99.899%	100%	100%
	<b>Sub-Total</b>			<b>45%</b>					
<b>SO 2</b>		<b>Availability of Rice Grain During Emergencies and Calamities</b>							
SM 4	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time / Total Number of Requests for Stock in Times of Emergencies <sup>3</sup>	15%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%	
<b>SO 3</b>		<b>Sustain Client Satisfaction</b>							
SM 5	Percentage of Satisfied Customers	Number of Respondents who Gave a Rating of At Least Satisfactory / Total Number of Respondents	10%	(Actual / Target) x Weight If Less Than 80% = 0%	98% (Farmers) Result not acceptable (Business Organizations)	96.4% (Farmers) 98% (Business Organizations)	90%	90% <sup>4</sup>	
<b>Sub-Total</b>			<b>25%</b>						

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings.

<sup>3</sup> As indicated in NFA's Citizen's Charter as submitted to/as approved by the Anti-Red Tape Authority.

<sup>4</sup> Based on GCG – ARTA Joint Memorandum Circular No. 1, series of 2023. Covers customers availing the GOCC's *external services* only.

		Component			Baseline Data		Target		
Objective/Measure		Formula	Weight	Rating System	2021	2022	2023	2024	
FINANCIAL	SO 4	Ensure Efficient Budget Management							
	SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy / DBM-Approved Corporate Operating Budget from Subsidy (Both Net of PS Cost)	5%	(Actual / Target) x Weight	100%	Cannot be validated	90%	90%
	SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursement / Total Obligations (Both Net of PS Cost)	5%	(Actual / Target) x Weight		Cannot be validated	90%	90%
	SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements / Total COB from Internally Generated Fund (Both Net of PS Cost)	5%	(Actual / Target) x Weight		89.39%	90%	90%
		<b>Sub-Total</b>			<b>15%</b>				
LEARNING & GROWTH	SO 5	Establish Quality Management System (QMS)							
	SM 7	Attain ISO 9001:2015 Certification	Actual Accomplishment	5%	All or Nothing	ISO 9001:2015 Certification of 1 Regional Office and 2 Branch Offices	Maintained Existing ISO 9001:2015 Certification and Obtained ISO 9001:2015 Certification for Ilocos Regional Office and La Union Branch Office	Maintain Existing ISO 9001:2015 Certification and Obtain ISO 9001:2015 Certification for One (1) Regional Office and One (1) Branch Office	Maintain Existing ISO 9001:2015 Certification

Component				Baseline Data		Target		
Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
<b>SO 6</b>	<b>Enhance Information and Communications Technology (ICT) Infrastructure</b>							
SM 8	Percentage Completion of the ISSP	Total Number of Deliverables <sup>5</sup> Due for 2024 Attained / Total Number of Deliverables Due for 2024	5%	(Actual / Target) x Weight	No deliverables implemented	33.33% of 2022 Deliverables Attained	100% Attainment of 2023 Deliverables (Based on the DICT Approved ISSP 2023-2025)	100% Attainment of 2024 Deliverables (Based on the DICT Endorsed ISSP 2024-2026)
<b>SO 7</b>	<b>Enhance Competencies of Employees</b>							
SM 9	Percentage of Employees Required Competencies Met	Total Number of Employees with Required Competencies Met / Total Number of Employees  (where Competency Level = Total Number of Employees with Required Competencies Met / Total Number of Employees)	5%	All or Nothing	Competency Baseline of the Organization Established	Competency Baseline Improved	Improvement in the Competency Baseline of the Organization	Increase from 2023 Competency Level
	<b>Sub-Total</b>		<b>15%</b>					
	<b>TOTAL</b>		<b>100%</b>					

For GCG:



**ATTY. MARIUS P. CORPUS**  
Chairperson

For NFA:



**HON. LARRY DEL ROSARIO LACSON**  
OIC - Administrator

<sup>5</sup> Deliverables refer to systems (applications).