



NATIONAL FOOD AUTHORITY

Office of the Administrator



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30 July 2024

ATTY. MARIUS P. CORPUS

Chairman

GOVERNANCE COMMISSION FOR GOCCs (GCG)

3/F, Citibank Center, Citibank Plaza

8741 Paseo de Roxas corner Villar Street

Salcedo Village, Makati City

Dear **Chairman Corpus**:

In compliance with the Governance Commission for GOCCs (GCG), this is to respectfully submit the Second Quarter Accomplishment Report on the 2024 NFA Performance Scorecard.

We hope you find everything in order. Thank you.

Very truly yours,


LARRY R. LACSON, Ph. D

Administrator 



**NATIONAL FOOD AUTHORITY
Second Quarter Performance Report**

| | Component | | | | Target | Accomplishment | |
|---------------|---------------------|---|--|---------------|---|----------------|---|
| | Objectives/Measures | Formula | Weight | Rating System | | | |
| SOCIAL IMPACT | SO 1 | Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers | | | | | |
| | SM 1 | Buffer Stocks Maintained | Actual Level of Buffer Stock in Rice Form | 15% | 300,000 MT and above = 15% 250,001 MT to 299,999 MT = 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0% ¹ | 300,000 MT | 118,274 MT (7% equivalent rating) |
| | SM 2 | Grains Post-Harvest Facilities Maintained | Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 (Based on Project Implementation Plan) | 15% | (Actual/Target) x Weight | 100.00% | Issued 39 ASA for the conduct of Geotechnical Investigation and Topographical Survey nationwide. Ongoing finalization of Terms of Reference (TOR) for the Establishment of NFA Warehouses (3 sites). |
| | SM 3 | Stocks Maintained in Good & Consumable Condition | Total Stocks in Good and Consumable Condition/Total Stocks Stored ² | 15% | 99.50% - 100.00% = 20% <99.00% - 99.49% = 15% <98.50% - 98.99% = 10% <98.00% - 98.49% = 5% <98.00% = 0% ² | 100% | 100% |
| STAKEHOLDERS | SO 2 | Availability of Rice-Grain During Emergencies and Calamities | | | | | |
| | SM 4 | Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time | Number of Request for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time/ Total Number of Request for Stock in Times of Emergencies ³ | 15% | (Actual/Target) x Weight | 100% | 32 out of 37 request has been served (13% equivalent rating) |
| | SO 3 | Sustain Client Satisfaction | | | | | |
| | SM 5 | Percentage of Satisfied Customers | Number of 'Strongly Agree' answers + Number of 'Agree' answers/Total Number of Respondents - Number of 'N/A' answers | 10% | (Actual/Target) x Weight If less than 80% = 0% | 90% | On-going CSM survey of NFA internal and external services Working on the inclusion of the Field Offices internal services |

¹ Rating will be applied in actual performance as of 30 June 2024 and 31 December 2024. Annual rating will be computed based on the average of semestral ratings

² Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

³ As indicated in the NFA Citizen's Charter/Approved by ARTA

⁴ Based on GCG-arta Joint Memorandum Circular No. 1 series of 2023. Covers customers availing the GOCC's external services only.

| | | | | | | | |
|-------------------|-------------|---|---|------|--------------------------|--|---|
| FINANCIAL | SO 4 | Improve Cost Efficiency | | | | | |
| | SM 6a | Obligations Subsidy Budget Utilization Rate | Total Obligated Subsidy/Subsidy per GAA | 5.0% | (Actual/Target) * Weight | 90% | 128.20% Equivalent to 6.4% rating |
| | SM 6b | Disbursements Subsidy Budget Utilization Rate | Total Disbursements/Total Obligations (Palay Procurement) | 5.0% | (Actual/Target) * Weight | 90% | 99.30% Equivalent to 5% rating |
| | SM 6c | Corporate Fund Budget Utilization Rate | Total Disbursements/Total Corporate Operating Budget from Internally-Generated Fund (both Net of PS Cost) | 5.0% | (Actual/Target) * Weight | 90% | 65% Equivalent to 3.2% rating |
| LEARNING & GROWTH | SO 5 | Establish Quality Management System (QMS) | | | | | |
| | SM 7 | Attain ISO 9001:2015 Certification | Actual accomplishment | 5.0% | All or nothing | Maintain Existing ISO 9001:2015 Certification | On-going implementation |
| | SO 6 | Enhance Information and Communications Technology (ICT) Infrastructure | | | | | |
| | SM 8 | Percentage Completion of ISSP | Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 ⁵ | 5% | (Actual/Target) x Weight | 100% Attainment of 2024 Deliverables on Systems Applications | <p>The NFA successfully adopted and implemented two advanced systems under the Department of Agriculture's unified comprehensive administrative systems for process improvement in the first and second quarters of 2024. These systems are designed to enhance the efficiency and effectiveness of administrative operations within the organization.</p> <p>The first system, the Personnel Information Portal (PIP), has been fully implemented and is functioning as expected. This portal streamlines personnel management by providing a centralized platform for employee information, making it easier for the NFA to manage its workforce effectively.</p> <p>The second system, the Personnel Attendance and Leave Monitoring System (PALMS), has completed its pilot testing phase. This system is designed to automate and improve the accuracy of attendance tracking and leave management, ensuring that employee attendance records are meticulously maintained. Currently, the NFA is in the process of securing certification for PALMS from the Administrative and General Services Department (AGSD), specifically from the Human Resource Division. This certification will confirm that PALMS is operating correctly and meeting all expected performance standards. The pilot testing conducted by both the AGSD and the Corporate Planning and Management Services Department (CPMSD) has demonstrated that PALMS is effective and reliable.</p> |
| | SO 7 | Enhance Competencies of Employees | | | | | |
| | SM 9 | Improve Competency Baseline of the Organization | Competency Baseline 2024-Competency Baseline 2023 | 5% | All or nothing | Improvement in the Competency Baseline of the Organization | The monitoring of attendance to trainings in consonance with the required competencies of the employees was conducted. |
| | | | | 100% | | | |

⁴ Financial assistance/subsidy/gains/losses on foreign exchange and PPE, sale of unserviceable property, and loss on sale/redemption/transfer of investment are excluded.

⁵ Deliverables refer to Systems Applications as indicated in the ISSP 2024-2026