

**NATIONAL FOOD AUTHORITY**  
**Third Quarter Performance Report**

	Component				Target	Accomplishment	
	Objectives/Measures	Formula	Weight	Rating System			
SOCIAL IMPACT	<b>SO 1</b>	<b>Ensure Food Security through Maintenance of Adequate Buffer Stock Sourced from Local Farmers</b>					
	SM 1	Buffer Stocks Maintained	Actual Level of Buffer Stock in Rice Form	15%	300,000 MT and above = 15% 250,001 MT to 299,999 MT = 13% 200,001 MT to 250,000 MT = 11% 150,001 MT to 200,000 MT = 9% 100,001 MT to 150,000 MT = 7% 25,001 MT to 100,000 MT = 5% Below 25,000 MT = 0% <sup>1</sup>	300,000 MT	158,180 MT (9% equivalent rating)
	SM 2	Grains Post-Harvest Facilities Maintained	Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 (Based on Project Implementation Plan)	15%	(Actual/Target) x Weight	100.00%	1. Establishment of NFA Modernized Warehouses Nationwide- Issued 12 Advice of Sub Allotment (On-going procurement)  2. Repair, Rehabilitation, Upgrading of existing NFA Warehouses Nationwide- Issued 21 ASA (On-going procurement)
	SM 3	Stocks Maintained in Good & Consumable Condition	Total Stocks in Good and Consumable Condition/Total Stocks Stored <sup>2</sup>	15%	99.50% - 100.00% = 15% <99.00% - 99.49% = 12% <98.50% - 98.99% = 9% <98.00% - 98.49% = 5% <98.00% = 0% <sup>2</sup>	100%	100% (15% equivalent rating)
STAKEHOLDERS	<b>SO 2</b>	<b>Availability of Rice-Grain During Emergencies and Calamities</b>					
	SM 4	Percentage of Requests for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time	Number of Request for Stock in Times of Emergencies and Calamities Processed Within Prescribed Turnaround Time/ Total Number of Request for Stock in Times of Emergencies <sup>3</sup>	15%	(Actual/Target) x Weight	100%	57 out of 63 request has been served (14% equivalent rating)
	<b>SO 3</b>	<b>Sustain Client Satisfaction</b>					
	SM 5	Percentage of Satisfied Customers	Number of "Strongly Agree" answers + Number of 'Agree' answers/Total Number of Respondents - Number of 'N/A' answers	10%	(Actual/Target) x Weight  If less than 80% = 0%	90%	On-going CSM survey of NFA internal and external services  Working on the inclusion of the Field Offices internal services

<sup>1</sup> Rating will be applied in actual performance as of 30 June 2024 and 31 December 2024. Annual rating will be computed based on the average of semestral ratings

<sup>2</sup> Rating will be applied in actual performance per month. Annual rating will be computed based on the average of monthly ratings

<sup>3</sup> As indicated in the NFA Citizen's Charter/Approved by ARTA

<sup>4</sup> Based on GCG-arta Joint Memorandum Circular No. 1 series of 2023. Covers customers availing the GOCC's external services only.

FINANCIAL	<b>SO 4</b>	<b>Improve Cost Efficiency</b>					
	SM 6a	Obligations Subsidy Budget Utilization Rate	Total Obligated Subsidy/Subsidy per GAA	5.0%	(Actual/Target) * Weight	90%	58.50% Equivalent to 2.90% rating
	SM 6b	Disbursements Subsidy Budget Utilization Rate	Total Disbursements/Total Obligations (Palay Procurement)	5.0%	(Actual/Target) * Weight	90%	91.60% Equivalent to 4.60% rating
	SM 6c	Corporate Fund Budget Utilization Rate	Total Disbursements/Total Corporate Operating Budget from Internally-Generated Fund (both Net of PS Cost)	5.0%	(Actual/Target) * Weight	90%	50.70% Equivalent to 2.50% rating
LEARNING & GROWTH	<b>SO 5</b>	<b>Establish Quality Management System (QMS)</b>					
	SM 7	Attain ISO 9001:2015 Certification	Actual accomplishment	5.0%	All or nothing	Maintain Existing ISO 9001:2015 Certification	On-going implementation
	SM 8	Percentage Completion of ISSP	Total Number of Deliverables Due for 2024 Attained/Total Number of Deliverables Due for 2024 <sup>6</sup>	5%	(Actual/Target) x Weight	100% Attainment of 2024 Deliverables on Systems Applications	As of October 2024, the NFA ISSP 2025-2027 has not yet received formal approval from the NFA Council due to a lack of quorum. The ISSP has been part of the council agenda since July 2024.  Information Systems Updates UCAS-PIPS and UCAS-PALMS (July - September 2024) <ul style="list-style-type: none"> <li>The Personnel Information Portal (adopted from the Department of Agriculture) was completed and successfully implemented.</li> <li>The Personnel Attendance and Leave Monitoring System (PALMS), deployed in Q2 2024, underwent pilot implementation with two central office departments: CPMSD and AGSD.</li> <li>The pilot implementation yielded positive results. Consequently, the Vice Chair of the Ad Hoc Committee for UCAS-PALMS directed the Human Resources Division to audit all leave balances for central office personnel.</li> <li>The audit was completed in the third week of October, with plans to upload verified leave balances to PALMS by November.</li> <li>Full implementation of UCAS-PALMS is scheduled for November 2024.</li> </ul> SOPWeb Transition (July - September 2024) <ul style="list-style-type: none"> <li>On July 1, 2024, Mario G. Andrada, Ph.D., instructed ICT staff to assess NFA's legacy systems to identify areas needing improvement.</li> <li>An initial focus was placed on replacing the SOPWeb library.</li> <li>On August 8, 2024, Rainier Dela Cruz presented the concept and prototype of the proposed eSOP, intended to replace the existing SOPWeb system.</li> <li>The eSOP demonstration is scheduled for the last week of November 2024 for evaluation and further assessment.</li> </ul>
<b>SO 7</b>	<b>Enhance Competencies of Employees</b>						
	SM 9	Percentage of Employees with Required Competencies Met	Total Number of Employees with Required Competencies Met/ Total Number of Employees (where Competency level - Total Number of Employees with Required Competencies Met/ Total Number of Employees)	5%	All or nothing	Improvement in the Competency Baseline of the Organization	Plotted/prepared a revised template on competency measure per employee
				<b>100%</b>			

<sup>6</sup> Deliverables refer to Systems Applications as indicated in the ISSP 2024-2026