



**NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD**  
**Accomplishment Report (As of December 31, 2016)**

PERFORMANCE MEASURES		FORMULA	WEIGHT	RATING SCALE	CY 2016			REMARKS
			PAN		TARGET	ACTUAL	RATING	
<b>SO 1 Ensure Food Security</b>								
SM 1	15-day National Average Buffer Stocks Maintained	Sum of the Days to Last (DTL) per month / 12	10%	30 days and above = 0%	Ave. =15 days	26 days	10.00%	
				15-30 days = 10%				
				12-14 days = 7%				
				8-11 days = 5%				
SM 2	30-day Buffer Stock	NFA National Rice Inventory/National Daily Consumption Requirement as of July 1 = Days to Last (DTL)	5%	7 days and below = 0%	30 days any one day between July 1-31	28 days	4.00%	
				30 = 5%				
				27-29.99 = 4%				
				24-26.99 = 3%				
				19-23.99 = 2%				
15-18.99 = 1%								
<b>Sub-total of weights</b>				<b>15%</b>			<b>14.00%</b>	
<b>SO 2 Availability, Accessibility, Affordability and Food Safety</b>								
SM 3	Percent Procurement from 37 Surplus Provinces	Procurement from 37 provinces/ total procurement	5%	50%-100% = 5%	65%	82.53%	5.00%	
				40 - 49% = 2%				
				30-39% = 1%				
				<30 % = 0%				
SM 4	Average Farmgate Price in 37 Surplus Provinces	Farmgate price (P/kg) equal to or more than 90%	5%	All or Nothing	minimum of P15.30/kg	P17.92/kg	5.00%	
SM 5	Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and Baguio) with Price Increase of 4%	Ave. % Weekly Price (July-Sept.) = $\sum$ Weekly % Price Increase (1) /total # of increases  (1) Weekly % Price Increase = current week's price-previous week's price (base price)/base price	5%	0 - 4% = 5%	4%	0.74%	5.00%	
				4.01 - 5% = 4%				
				5.01-6% = 3%				
				6.01-7% = 2%				
				7.01-8% = 1%				
>8% = 0								
SM 6	Average Response Time for Release of Stocks during Calamities	Total Actual Response Time/Total Occurrences	5%	(Actual/Target) x Weight (but not to exceed the weight)	within 22 hours	2.13 Hours	5.00%	
<b>Sub-total of weights</b>			<b>20%</b>				<b>20.00%</b>	

PERFORMANCE MEASURES	FORMULA	WEIGHT PAN	RATING SCALE	CY 2016			REMARKS	
				TARGET	ACTUAL	RATING		
<b>SO 3 Improve Quality Services</b>								
SM 7	Stocks Maintained in Good & Consumable Condition	% total stocks in good & consumable condition/ total stocks stored	10%	99%-100% = 10% 98%-98.99% = 7% 97%-97.99% = 5% 96%-96.99% = 3% <96% = 0	100%	99.89%	10.00%	
SM 8	Number of Alternative Distribution Centers in 10 Priority Provinces	Actual Accomplishment	4%	(Actual/Target) x Weight (but not to exceed the weight)	300 and Council Approved 5-year program	480	4.00%	For re-negotiation: NFA Council approval to follow.
SM 9	Percentage of Complaints Acted upon within the Given Turn-Around-Time (3 hours)	complaints acted upon within TAT/total complaints	5%	(Target/Actual) x Weight (but not to exceed the weight)	100%	1.2303 Hours	5.00%	
<b>Sub-total of weights</b>			<b>19%</b>				<b>19.00%</b>	
<b>SO 4 Attain Client Satisfaction</b>								
SM 10	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers & Licensees	Clients' rating of at least satisfactory	3%	Satisfactory = 3% Below Satisfactory = 0%	Plus 5% of the 2015 result but never below Satisfactory	A rating of 4.2 over-all performance to Client Satisfaction Survey	3.00%	For re-negotiation: Removal of plus 5% requirement.
<b>Sub-total of weights</b>			<b>3%</b>				<b>3.00%</b>	
<b>SO 5 Rationalized and Efficient Local Procurement</b>								
SM 11	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	ave. no. of days/target	3%	(Actual/Target) x Weight (but not to exceed the weight)	4 days	1.63 days	3.00%	
SM 12	Processing time of License Application		3%	(Actual/Target) x Weight (but not to exceed the weight)	Average of 45 mins	25.41 mins	3.00%	
<b>Sub-total of weights</b>			<b>6%</b>				<b>6.00%</b>	
<b>SO 6 Implement Organizational Reform</b>								
SM 13	Approved Reorganization Plan including Functional Delineation	Reorganization Plan approved by GCG in 2015	5%	(Actual/Target) x Weight (but not to exceed the weight)	Submission of Staffing Pattern to GCG by February 2016	NFA submitted the Organizational Chart delineating the Proprietary from Regulatory functions under one Council	0.00%	NFA Council approved the commencement of NFA Reorganization on May 17, 2016
			<b>5%</b>				<b>0.00%</b>	

PERFORMANCE MEASURES	FORMULA	WEIGHT	RATING SCALE	CY 2016			REMARKS	
		PAN		TARGET	ACTUAL	RATING		
<b>SO 7 Minimize Operating Losses</b>								
SM 14	Variable Distribution cost per Unit		5%	Actual/Target x Weight	Reduction by 5% from the validated 2015	18.05%	5.00%	
SM 15	Increase in other Income		5%	Actual/Target x Weight	20% higher than the 2014 but not lower than the 2015 actual figure	2016 = 1.716 B 2015 = 550 M 2014 = 590M <u>190.59%</u>	5.00%	
<b>Sub-total of weights</b>			<b>10%</b>				<b>10.00%</b>	
<b>SO 8 Divestment of Assets</b>								
SM 16	Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council.	no. of NPAs divested/target big ticket = billions	7%	Actual Accomplishment	Conduct of bidding for the divestment of Cabanatuan City Property and Council-Approved 5-year Divestment Plan	Replace Cabanatuan City with other ticket items due to some missing titles; 5-year divestment plan approved by the NFA Council on May 17, 2016 and submitted to GCG.	7.00%	For re-negotiation: A property in Sto. Tomas, Davao del Norte has already been bidden in 2016 and recommend that this should replace the Cabanatuan City property.
<b>Sub-total of weights</b>			<b>7%</b>				<b>7.00%</b>	
<b>SO 9 Debt Management</b>								
SM 17	Debt Level (Bank Loans)	debt level equal to or lower than the projected level by end of a given year	5%	140B-144 B = 5% 145B-149 B = 4% 150B-154 B = 3% 155B-159B = 2% 160 B-164B = 1% >165 B = 0	P155 B	P131.722 B	5.00%	
<b>Sub-total of weights</b>			<b>5%</b>				<b>5.00%</b>	
<b>SO 10 Establish Quality Management System (QMS)</b>								
SM 18	ISO Certification (ISO 9001:2008)	Actual Accomplishment vs. Work Program	5%	5% = ISO Certification 3% = GAP Assessment	Certification on Procurement and Distribution Processes	The Certifying Body has issued ISO Certification on February 21, 2017	5.00%	
<b>Sub-total of weights</b>			<b>5%</b>				<b>5.00%</b>	
<b>SO 11 Establish Competency Framework</b>								
SM 19	Council Approved Competency Framework	Actual Accomplishment	5%	All or Nothing	Competency based job description Council approved competency framework in 2016	The Competency Framework was approved already by the NFA Council Members	5.00%	
<b>Sub-total of weights</b>			<b>5%</b>				<b>5.00%</b>	
<b>Total Weight</b>			<b>100.00%</b>				<b>94.00%</b>	

Validated by:



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