



NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD (2016)
Accomplishment Report as of June 30, 2016

PERFORMANCE MEASURES	WEIGHT	RATING SCALE	CY 2016		REMARKS	
	PAN		2016	2nd Quarter Accomplishment		
SO 1						
SM 1	15-day National Average Buffer Stocks Maintained	10%	30 days and above = 0%	Ave. =15 days	33 days	For Re-negotiation: adjustment of the scale due to different scenario/situation for 2016 vs 2015
			15-30 days = 10%			
			12-14 days = 7%			
			8-11 days = 5%			
			7 days and below = 0%			
SM 2	30-day Buffer Stock	5%	30 = 5%	30 days any one day between July 1-31		
			27-29.99 = 7%			
			25-26.99 = 6%			
			23-24.99 = 5%			
			20-22.99 = 4%			
			18-19.99 = 3%			
			16-17.99 = 2%			
<15 = 0%						
Sub-total of weights		15%				
SO 2	Availability, Accessibility, Affordability and Food Safety					
SM 3	Percent Procurement from 37 Surplus Provinces	5%	50%-100% = 5%	65%	81.82%	
			40 - 49% = 2%			
			30-39% = 1%			
			<30 % = 0%			
SM 4	Average Farmgate Price in 37 Surplus Provinces	5%	All or Nothing	minimum of P15.30/kg	P17.99/kg	
SM 5	Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and	5%	0 - 4% = 5%	5%	For July to September 2016	
			4.01 - 5% = 4%			
			5.01-6% = 3%			
			6.01-7% = 2%			

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	Baguio) with Price Increase of 4%		7.01-8% = 1% >8% = 0			
SM 6	Average Response Time for Release of Stocks during Calamities	5%	(Actual/Target) x Weight (but not to exceed the weight)	within 22 hours	No Calamity	
Sub-total of weights		20%				
SO 3	Improve Quality Services					
SM 7	Stocks Maintained in Good & Consumable Condition	10%	99-100 = 10% 98% = 7% 97% = 5% 96% = 3% <96% = 0	100%	99.89%	January to May 2016
SM 8	Number of Alternative Distribution Centers in 10 Priority Provinces	4%	(Actual/Target) x Weight (but not to exceed the weight)	300 and Council Approved 5-year program	636	
SM 9	Percentage of Complaints Acted upon within the Given Turn-Around-Time (3 hours)	5%	(Actual/Target) x Weight (but not to exceed the weight)	100%	1.41 hrs	For Re-negotiation: target returned at 72 hours standard time for all government agency to respond
Sub-total of weights		19%				
SO 4	Attain Client Satisfaction					
SM 10	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers Licensees and Consumers	3%	Satisfactory = 3% Below Satisfactory = 0%	Plus 5% of the 2015 result but never below Satisfactory		Terms of Reference (TOR) for the bidding is 100% finished; For Re-negotiation: to exclude consumers additional cost for NFA to include customs in the TOR

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Sub-total of weights		3%				
SO 5	Rationalized and Efficient Local Procurement					
SM 12	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	3%	(Actual/Target) x Weight (but not to exceed the weight)	4 days	1.85	1.85
SM 13	Processing time of License Application	3%	(Actual/Target) x Weight (but not to exceed the weight)	Ave of 45 mins	27.51 mins	April to May 2016
Sub-total of weights		6%				
SO 7	Implement Organizational Reform					
SM 14	Approved Reorganization Plan including Functional Delineation	5%	(Actual/Target) x Weight (but not to exceed the weight)	Submission of Staffing Pattern to GCG by February 2016		GCG's evaluation in December 2015 resulted to new timelines. Taken-over by change in Presidency
		5%				
SO 8	Minimize Operating Losses					
SM 15	Variable Distribution cost per Unit	5%	Actual/Target x Weight	Reduction by 5% from the validated 2015		
SM 16	Increase in other Income	5%	Actual/Target x Weight	20% higher than the 2014 but not lower than th 2015 actual figure		
Sub-total of weights		10%				
SO 9	Divestment of Assets					

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SM 17	Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council.	7%	Actual Accomplishment	Conduct of bidding for the divestment of Cabanatuan City Property and Council-Approved 5-year Divestment Plan		For Re-negotiation: replace Cabanatuan City with other ticket items due to some missing titles. 5 year divestment plan approved by the NFA Council, for submission to GCG by the end of December 2016
Sub-total of weights		7%				
SO 10	Debt Management					
SM 18	Debt Level (Bank Loans)	5%	140B-144 B = 5%	P155 Billion	P165 Billion	
			145B-149 B = 4%			
			150B-154 B = 3%			
			155B-159B = 2%			
			160 B-164B = 1%			
			>165 B = 0			
Sub-total of weights		5%				
SO 11	Establish Quality Management System (QMS)					
SM 19	ISO Certification (ISO 9001:2008)	5%	5% = ISO Certification 3% = GAP Assessment	Certification on Procurement and Distribution Processes		For Re-negotiation: due to delays in timeline beyond NFA's Control
Sub-total of weights		5%				
SO 12	Establish Competency Framework					
				Competency based job description		Finalization of the competency

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SM 20	Council Approved Competency Framework	5%	All or Nothing	Council approved competency framework in 2016		framework by the Peoples Dynamics Inc. (NFA-hired consultant)
Sub-total of weights		5%				
Total Weight		100.00%				