



NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD (2016)
Accomplishment Report as of September 30, 2016

PERFORMANCE MEASURES	WEIGHT	RATING SCALE	CY 2016		REMARKS	
	PAN		2016	as of Sep 30 Accomplishment		
SO 1						
SM 1	15-day National Average Buffer Stocks Maintained	10%	30 days and above = 0% 15-30 days = 10% 12-14 days = 7% 8-11 days = 5% 7 days and below = 0%	Ave. =15 days	29 days	For Re-negotiation: adjustment of the scale due to different scenario/ situation for 2016 vs 2015
SM 2	30-day Buffer Stock	5%	30 = 5% 27-29.99 = 7% 25-26.99 = 6% 23-24.99 = 5% 20-22.99 = 4% 18-19.99 = 3% 16-17.99 = 2% <15 = 0%	30 days any one day between July 1-31	28 days	
Sub-total of weights		15%				

PERFORMANCE MEASURES	WEIGHT	RATING SCALE	CY 2016		REMARKS	
	PAN		2016	as of Sep 30 Accomplishment		
SO 2 Availability, Accessibility, Affordability and Food Safety						
SM 3	Percent Procurement from 33 Surplus Provinces	5%	50%-100% = 5% 40 - 49% = 2% 30-39% = 1% <30 % = 0%	65%	74.17%	
SM 4	Average Farmgate Price in 37 Surplus Provinces	5%	All or Nothing	minimum of P15.30/kg	P17.78	
SM 5	Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and Baguio) with Price Increase of 4%	5%	0 - 4% = 5% 4.01 - 5% = 4% 5.01-6% = 3% 6.01-7% = 2% 7.01-8% = 1% >8% = 0	5%	2.38%	
SM 6	Average Response Time for Release of Stocks during Calamities	5%	(Actual/Target) x Weight (but not to exceed the weight)	within 22 hours		No calamity/disaster declared for the quarter
Sub-total of weights		20%				

PERFORMANCE MEASURES	WEIGHT	RATING SCALE	CY 2016		REMARKS	
	PAN		2016	as of Sep 30 Accomplishment		
SO 3 Improve Quality Services						
SM 7	Stocks Maintained in Good & Consumable Condition	10%	99-100 = 10% 98% = 7% 97% = 5% 96% = 3% <96% = 0	100%	99.97%	June, July & August
SM 8	Number of Alternative Distribution Centers in 10 Priority Provinces	4%	(Actual/Target) x Weight (but not to exceed the weight)	300 and Council Approved 5-year program	714	
SM 9	Percentage of Complaints Acted upon within the Given Turn-Around-Time (3 hours)	5%	(Actual/Target) x Weight (but not to exceed the weight)	100%	4.12 hrs	For Re-negotiation: target returned at 72 hours standard time fo all government agency to respond
Sub-total of weights		19%				
SO 4 Attain Client Satisfaction						
SM 10	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers Licensees and Consumers	3%	Satisfactory = 3% Below Satisfactory = 0%	Plus 5% of the 2015 result but never below Satisfactory		Conducted Pre-Bid Conference on September 28, 2016 for the hiring of Service provider for the 2016 Client Satisfaction Survey (CSS). Deadline of submission of Bids is on October 12, 2016
Sub-total of weights		3%				

PERFORMANCE MEASURES	WEIGHT	RATING SCALE	CY 2016		REMARKS	
	PAN		2016	as of Sep 30 Accomplishment		
SO 5 Rationalized and Efficient Local Procurement						
SM 12	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	3%	(Actual/Target) x Weight (but not to exceed the weight)	4 days	1.78	
SM 13	Processing time of License Application	3%	(Actual/Target) x Weight (but not to exceed the weight)	Ave of 45 mins	23.25 mins	
Sub-total of weights		6%				
SO 7 Implement Organizational Reform						
SM 14	Approved Reorganization Plan including Functional Delineation	5%	(Actual/Target) x Weight (but not to exceed the weight)	Submission of Staffing Pattern to GCG by February 2016		NFA submitted to DBM approved staffing pattern under EO366
		5%				
SO 8 Minimize Operating Losses						
SM 15	Variable Distribution cost per Unit	5%	Actual/Target x Weight	Reduction by 5% from the validated 2015		
SM 16	Increase in other Income	5%	Actual/Target x Weight	20% higher than the 2014 but not lower than the 2015 actual figure		
Sub-total of weights		10%				
SO 9 Divestment of Assets						
SM 17	Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council.	7%	Actual Accomplishment	Conduct of bidding for the divestment of Cabanatuan City Property and Council-Approved 5-year Divestment Plan		For Re-negotiation: replace Cabanatuan City with other ticket items due to some missing titles. 5 year divestment plan approved by the NFA Council, for submission to GCG by the end of December 2016
Sub-total of weights		7%				

PERFORMANCE MEASURES		WEIGHT	RATING SCALE	CY 2016		REMARKS
		PAN		2016	as of Sep 30 Accomplishment	
SO 10	Debt Management					
SM 18	Debt Level (Bank Loans)	5%	140B-144 B = 5%	P155 Billion	P131 Billion	
			145B-149 B = 4%			
			150B-154 B = 3%			
			155B-159B = 2%			
			160 B-164B = 1%			
			>165 B = 0			
Sub-total of weights		5%				
SO 11	Establish Quality Management System (QMS)					
SM 19	ISO Certification (ISO 9001:2008)	5%	5% = ISO Certification 3% = GAP Assessment	Certification on Procurement and Distribution Processes		For Re-negotiation: due to delays in timeline beyond NFA's Control
Sub-total of weights		5%				
SO 12	Establish Competency Framework					
SM 20	Council Approved Competency Framework	5%	All or Nothing	Competency based job description	PDI submitted its deliverables under its contract with NFA. The TWG reviewed the same. Specifically the Competency Manual Catalogue, Position profiles and job descriptions	Finalization of the competency framework by the People Dynamics Inc. (NFA-hired consultant)
				Council approved competency framework in 2016		
Sub-total of weights		5%				
Total Weight		100.00%				