

	Component				Target			
	Objectives/Measures	Formula	Weight	Rating Scale	2017	1st Quarter Accomplishment	Remarks	
			2017	2017				
STAKEHOLDER	SO 4	Attain Client Satisfaction						
	SM 5	Improve NFA's Delivery of Services	Courses of action taken to address areas for improvement	5%	(Actual/Target) x Weight (but not to exceed the weight)	at least 50% of the issues acted upon	Identified issues/ observations in each sample areas gathered from the 2016 Client Satisfaction Survey (CSS)	
	SM 6	Number of Provinces for the Implementation of the Registration and Licensing Information System (RLIS)	No. of provinces/target	10%	(Actual/Target) x Weight (but not to exceed the weight)	35 Provinces	Conducted briefing re: installation and hands-on training on RLIS for the Composite team (ISD/CPMSD/CARAGA)	
FINANCIAL	SO 5	Minimize Operating Losses						
	SM 7	Reduction in Controllable Maintenance & Other Operating Expenses (MOOE)	Actual Accomplishment	5%	5% & above = 5% 4% - 4.99% = 4% 3% - 3.99% = 3% 2% - 2.99% = 2% 1% - 1.99% = 1% 0.99% & lower = 0%	5% lower than the 2017 COB Budget	(in Thousand Pesos) COB P338,046 Actual P122,965	
	SO 6	Improve Collection Efficiency						
	SM 8	Collection of Trade Accounts Receivables	Amount of collection from account receivables	5%	100M and above = 5% 80M - 99.99M = 4% 60M - 79.99M = 3% 40M - 59.99M = 2% 20M - 39.99M = 1% 0 - 19.99M = 0%	Collection of Trade accounts receivables aged 3 years and below		

	Component				Target		Remarks
	Objectives/Measures	Formula	Weight	Rating Scale	2017	1st Quarter Accomplishment	
			2017	2017			
FINANCIAL	SO 7	Divestment of Assets					
	SM 9	Divestment of Assets Approved for Disposition by the NFA Council.	Actual Accomplishment	10%	(Actual/Target) x Weight (but not to exceed the weight)	Conduct of bidding for the Divestment of Properties per Council-Approved 5-Year Divestment Plan	
	SO 8	Debt Management					
	SM 10	Debt Level (Bank Loans)	debt level equal to or lower than the projected level by end of a given year	10%	140B - 144.9B = 10% 150B - 154.9B = 5% 155B - 159.9B = 3% 160B - 164.9B = 1% >165B = 0	P155 Billion	153 B
LEARNING & GROWTH	SO 9	Establish Quality Management System (QMS)					
	SM 11	ISO 9001-2015 aligned QMS Established	Actual Accomplishment vs. Work Program	5%	5% = ISO Certified 2.5% = GAP Assessment	ISO Certification of NFA-Iloilo RO/PO	
	SO 10	Establish Competency Framework					
	SM 12	Competency Framework	Actual Accomplishment	5%	at least 50% of identified intervention measures to address gap implemented.	Address competency gaps of key officials (Regional Directors and Department Managers)	Templates prepared. Awaiting for approval
Total Weight				100%			