



NATIONAL FOOD AUTHORITY PERFORMANCE SCORECARD (2015)
Accomplishment Report (As of September 30, 2015)

PERFORMANCE MEASURES	WEIGHT 2015	RATING SCALE	BASELINE		CY 2015		REMARKS	
			2013	2014	TARGET	ACCOMP.		
SO 1 Ensure Food Security								
SM 1	15-day National Average Buffer Stocks Maintained	10%	13-15 = 10% 11-12.99 = 9% 9-10.99 = 8% 7-8.99 = 7% <7 = 0%	16 days	15 days	Ave. =15 days	21 Days	
SM 2	30-day Buffer Stock Available by July 1	5%	27-30 = 5% 24-26.99 = 4% 21-23.99 = 3% 18-20.99 = 2% 15-17.99 = 1% <15 = 0%	23 days	14 days	30 days	24 Days	
Sub-total of weights		15%						
SO 2 Availability, Accessibility, Affordability and Food Safety								
SM 3	Percent Procurement from 37 Surplus Provinces	5%	50%-100% = 5% 40 - 49% = 3% 30-39% = 1% <30 % = 0%	59.35%	12.48%	50%	82.29%	
SM 4	Average Farmgate Price in 37 Surplus Provinces	5%	(Actual/Target) x Weight (but not to exceed the weight)	P17.08/kg	P20.13/kg	minimum of P15.30/kg	P18.09/kg	
SM 5	Restoration or Preventing Further Escalation of Prices in Key Urban Areas (Metro Manila, Cebu, Davao and Baguio) with Price Increase of 4%	5%	0 - 4% = 5% 4.01 - 5% = 4% 5.01-6% = 3% 6.01-7% = 2% 7.01-8% = 1% >8% = 0			4%	4%	No changes in price
SM 6	Average Response Time for Release of Stocks during Calamities	5%	(Actual/Target) x Weight (but not to exceed the weight)	25 hours response time	23 hours response time	within 23 hours	within 23 hours	
Sub-total of weights		20%						

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SO 3	Improve Quality Services							
SM 7	Stocks Maintained in Good & Consumable Condition	10%	99-100 = 10%	99.69%	99.43%	100%	99.94%	
			98% = 7%					
			97% = 5%					
			96% = 3%					
			<96% = 0					
SM 8	Number of Licensees	3%	(Actual/Target) x Weight (but not to exceed the weight)			80,000	72,785	
SM 9	Number of Alternative Distribution Centers in 10 Priority Provinces	3%	(Actual/Target) x Weight (but not to exceed the weight)			250	260	
SM 10	Percentage of Complaints Acted upon within the Given Turn-Around-Time (72 hours)	5%	(Actual/Target) x Weight (but not to exceed the weight)	100 % (ave. resp time = 3.46 hrs)	100 % (ave. resp time = 3.21 hrs)	within 72 hours	1.43 Hours	
Sub-total of weights		21%						
SO 4	Attain Client Satisfaction							
SM 11	Stakeholders' Evaluation of the NFA's Delivery of Services to its Critical Stakeholder : Palay-Farmers & Licensees	3%	Satisfactory = 3% Below Satisfactory = 0%			Satisfactory Rating		Year-End Target
Sub-total of weights		3%						
SO 5	Rationalized and Efficient Local Procurement							
SM 12	Cereal Procurement Fund Made Available within Set Number of Days upon Receipt of Request	3%	(Actual/Target) x Weight (but not to exceed the weight)	3.16 days	2 days	5 days	2.38 Hours	
Sub-total of weights		3%						

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SO 6 Efficient Rice Importation								
SM 13	Cost of Imports Relative to Reference Price	3%	(Reference Price/Awarded Price) x Weight (but not to exceed the weight)	(1) \$514.62; (2) \$469.25	(1)\$442.62; (2) 479.10	equivalent to or lower than the approved reference price	(1) \$426.83 ; \$426.60	(1) 25% broken Ref. Price: \$426.83 Awarded Price: \$426.60
				(1) \$459.75; (2) 462.25	(1) \$436 to \$439.25; (2) \$475			
SM 14	Timely Delivery of Contracted Quantity within the Contract Period	3%	90%-100% = 3%	110.00%	99.99%	100%	100%	
			80%-89% = 2%					
			70%-79% = 1%					
			<70% = 0%					
Sub-total of weights		6%						
SO 7 Implement Organizational Reform								
SM 15	Approved Reorganization Plan including Functional Delineation	5%	(Actual/Target) x Weight (but not to exceed the weight)			Agreed Table of Organization (TO) including the functional description by 30 October 2015		Year-End Target
Sub-total of weights		5%						
SO 8 Minimize Operating Losses								
SM 16	Contribution Margin (CM)	5%	P7 B = 5% break-even = 3% negative = 0%	P(1.7 B)	P7.5 B	P7 B		Year-End Target
Sub-total of weights		5%						
SO 9 Divestment of Assets								
SM 17	Publication of the Divestment of the Big Ticket Assets Approved for Disposition by the NFA Council.	7%	(Actual/Target) x Weight (but not to exceed the weight)			one (1) South District Office (SDO)		Year-End Target
Sub-total of weights		7%						
SO 10 Debt Management								
SM 18	Debt Level	5%	140B-144 B = 5%	P155 B	P154.9 B	P155 Billion	P158.28 Billion	
			145B-149 B = 4%					
			150B-154 B = 3%					
			155B-159B = 2%					
			160 B-164B = 1%					
			>165 B = 0					
Sub-total of weights		5%						

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SO 11 Establish Quality Management System (QMS)								
SM 19	ISO Certification	5%	5% = ISO Certification by February 2016 3% = GAP Assessment by December 2015			Certification on the Registration & Licensing (NCR-CDO) and Technical Research & Services (C.O.)		Year-End Target
<i>Sub-total of weights</i>		5%						
SO 12 Establish Competency Framework								
SM 20	Council Approved Competency Framework	5%	(Actual/Target) x Weight			Hire a consultant		Year-End Target
<i>Sub-total of weights</i>		5%						
Total Weight		100%						14/20 indicators as of Sept. 30, 2015