



30 June 2020

ATTY. JUDY CAROL L. DANSAL
Administrator
NATIONAL FOOD AUTHORITY (NFA)
SRA Building, North Avenue
Diliman, Quezon City

**RE : REQUEST TO EXCLUDE THE ISO MEASURE IN
THE 2020 PERFORMANCE SCORECARD OF NFA**

Dear Administrator Dansal,

We refer to your letter dated 23 June 2020¹ requesting for the exclusion of *Strategic Measure (SM) 6: Attain ISO 9001:2015 Certification* in NFA's 2020 Performance Scorecard. The request was made in consideration of the following concerns presented:

- NFA will undergo transition from its old processes, systems and procedures considering the new organizational structure of NFA. However, the GCG-approved Organizational Structure and Staffing Pattern (OSSP) is yet to be implemented as the corresponding Separation Incentive Package is yet to be approved by the President;
- The ISO project takes about a year to undertake from procurement, trainings and conduct of external audit before NFA can get the Certificate of Registration from the Certifying Body;
- The implementation of the new OSSP will require a lot of activities, evaluation and considerations to undertake, particularly on the affected personnel in the Field Offices; and
- The workforce of the NFA is currently focused on prioritizing/complying with the Presidential directives to address the COVID-19 pandemic.

At the onset, the Governance Commission would like to emphasize that the ISO measure was included in the 2020 Performance Scorecard of NFA considering that the exemption on the compliance with the ISO QMS requirement of EO No. 605² granted by the Department of Budget and Management (DBM) only covers CY 2019. DBM, through Usec. Laura B. Pascua, in a letter dated 31 October 2019³ stated that:

“Considering the ongoing restructuring, functional and organizational modifications of the NFA as a result of the passage of RA No. 11203, that may result in failure to effectively implement key activities of its documented QMSs which could constitute as a ground for suspension/cancellation/withdrawal of its existing ISO 9001:2015 QMS certifications, subject request is favorably considered. However, the exemption on the compliance with the ISO QMS certification requirement is only for FY 2019 considering that the restructuring is expected to be completed on or before December 31, 2019, pursuant to the implementing rules and regulations of RA No. 11203.”

¹ Officially received by the Governance Commission on 24 June 2020.

² Institutionalizing the Structure, Mechanisms and Standards to Implement the Government Quality Management Program, Amending for the Purpose Administrative Order No. 161, s. 2006.

³ Forwarded by the NFA in a letter dated 17 January 2020. Officially received by the Governance Commission on 21 January 2020.

Considering that the GCG-approved Restructuring Plan is yet to be implemented pending the Office of the President's approval of NFA's Separation Incentive Package,⁴ the Governance Commission hereby **APPROVES** the request of NFA to exclude SM 6 in its 2020 Performance Scorecard.

However, this Commission emphasizes, that this approval should not be regarded as an automatic exemption to the ISO QMS requirement of EO No. 605 and Memorandum Circular 2020-1⁵ issued by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems (AO 25 IATF). Thus, it is recommended that NFA seek the separate approval of the AO 25 IATF, the Government Quality Management Committee (GQMC), and/or the DBM, as may be applicable.

FOR NFA'S INFORMATION AND COMPLIANCE.

Very truly yours,


SAMUEL G. DAGPIN, JR.
Chairman


MICHAEL P. CLORIBEL
Commissioner


MARITES C. DORAL
Commissioner

⁴ GCG Memorandum Order No. 2019-13 issued on 07 January 2020.

⁵ Guidelines on the Grant of the Performance-Based Bonus (PBB) for Fiscal Year (FY) 2020 under Executive Order No. 80, s. 2012 and Executive Order No. 201, s. 2016